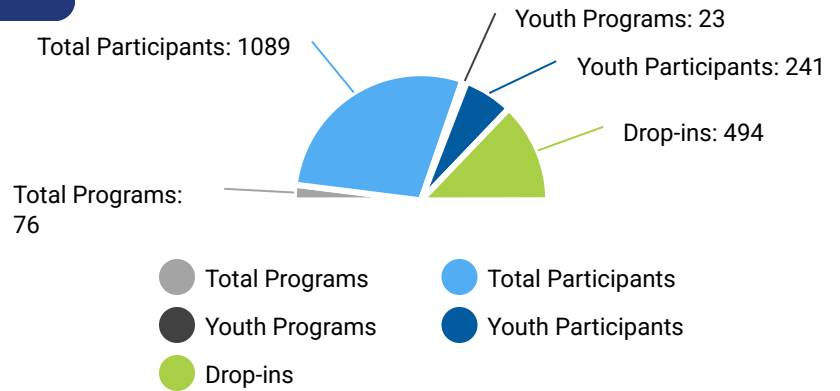


# RECREATION



## Recreational Programming

This chart outlines recreation programming delivered in Q1 (2026), including total programs offered, youth programs, and overall registered participants, while also capturing participation through drop-in attendance.



## Spring/Summer Activity Guide

### Online Guide Statistics

Impressions	Reads	Clicks
2,086	1,322	323

In Q1 2026, an initial print run of **6,500** activity guides was completed and distributed via mail on February 20, 2026, to residents in Lake Country, Quail, McKinley, and Ellison. An additional **150** copies were printed for distribution at local facilities and community locations.

## Q1 2026 Summary

In Q1 2026, Recreation delivered **76 programs**, including **23 youth programs**, with **1,089 participants** and **494 drop-in registrations**. The Spring/Summer Activity Guide also generated **2,086 impressions**, **1,322 reads**, and **323 clicks**, reflecting steady engagement with seasonal recreation programs.



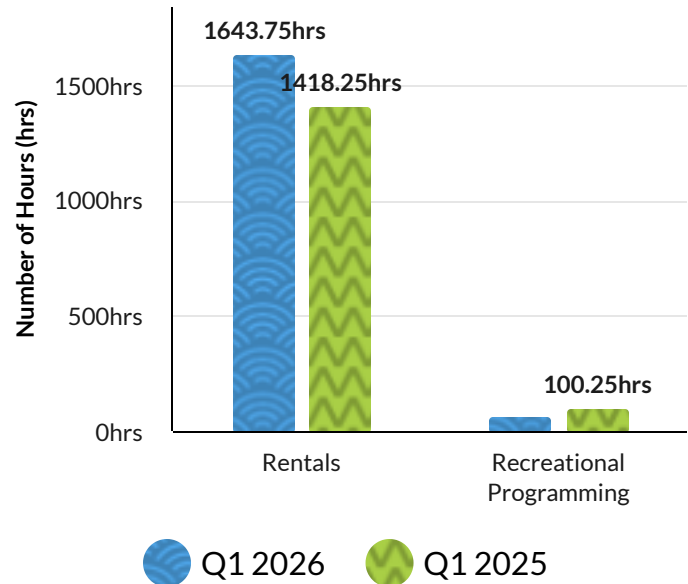
# Arena, Parks & Fields



## Arena

This report provides an overview of the ice usage at Winfield Arena during the first quarter of the **2026** compared to **2025**.

Ice rental activity increased during this period, driven by higher participation from local schools. As a result, daytime recreational programming availability was slightly reduced.



## Field Rentals

Year	Q1 Field Rentals
2026	0
2025	0

**Q1 (2026)** - There were no field rental bookings during the first quarter. This is consistent with the previous year.



## Events

Year	Q1 Events
2026	2
2025	2

**Q1 (2026)** - During the first quarter of 2026, the district hosted 2 events: the SUO Tennis Tournament and RDCO pop-up depots.

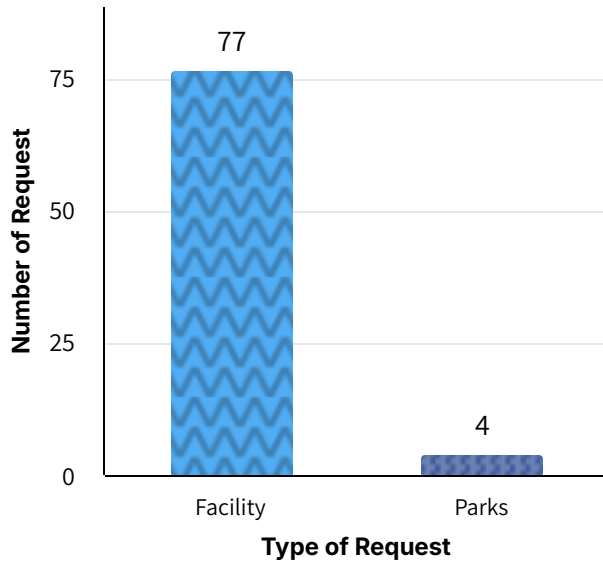


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# Parks & Facilities

## External & Internal Service Requests

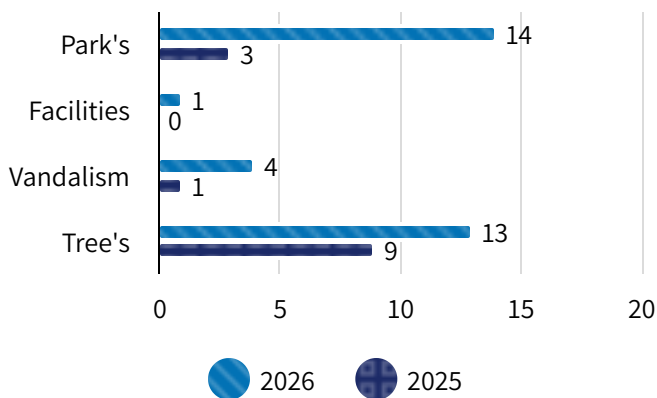


### Internal Service Requests

**Q1 (2026)** A total of **81 internal service requests** were completed. These requests includes building repairs, maintenance, and other facility-related tasks at District-owned properties / parks.



### External Service Requests



**Q1 (2026)** Total requests were **32 in 2026**, up from **13 in 2025**. The increase is primarily attributed to the mild winter conditions and periods of high winds, which led to a higher number of external service requests and follow-up work.



### FAQ

Type of Requests	Definition
Park Requests	Mowing, maintenance, litter, grooming trails
Facility Requests	Building maintenance & repairs.
Vandalism Requests	Removal of park & property defacement.
Tree Requests	Hazardous Tree Assessments & removal



LAKE COUNTRY

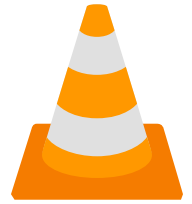
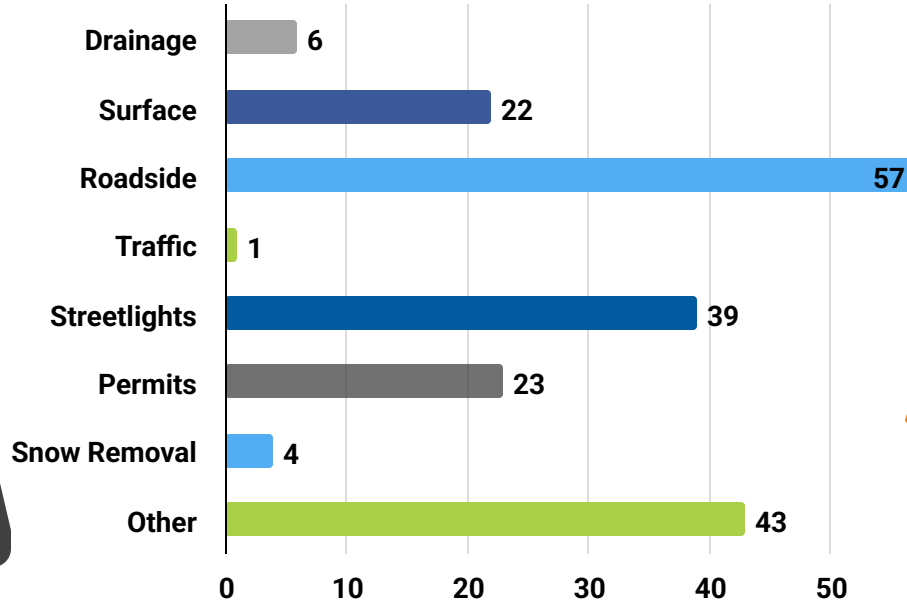
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# Infrastructure & Development Engineering

Q1 - 2026



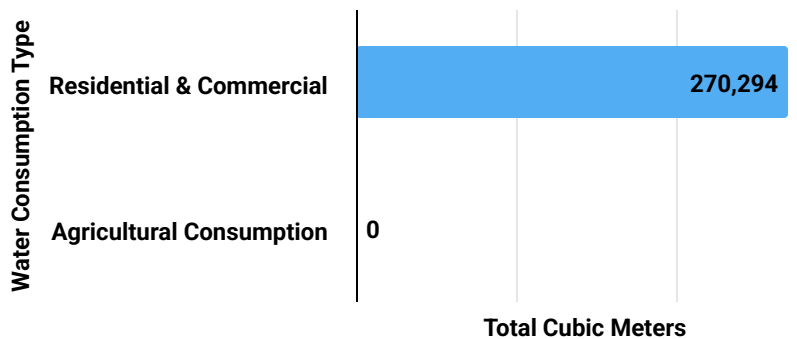
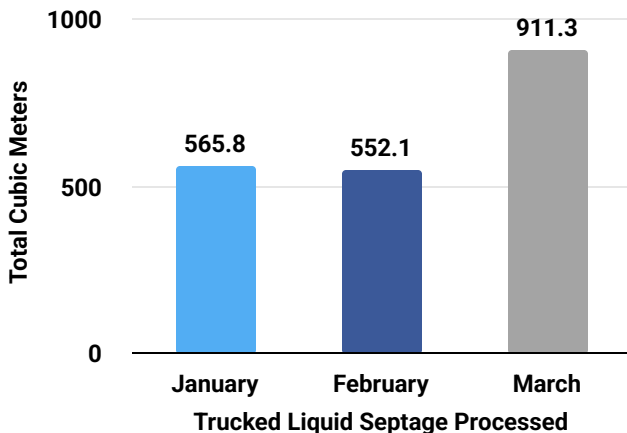
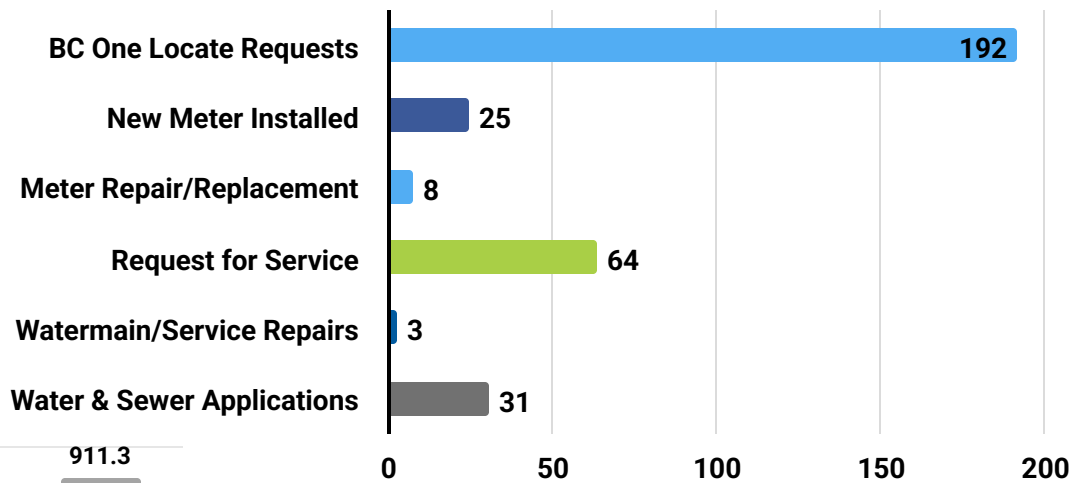
## Public Works



**Surface:** Potholes, cracks/damage, road marking (line painting), grading, dust control, street sweeping.  
**Roadside:** Street signs, barricades/bollards, sidewalks, mowing/vegetation/trees, litter/debris, illegal dumping, vandalism/graffiti, deceased animals, other misc. right-of-way questions or concerns.

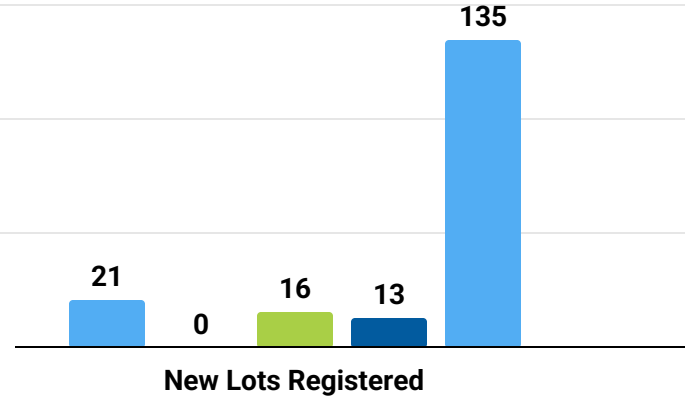
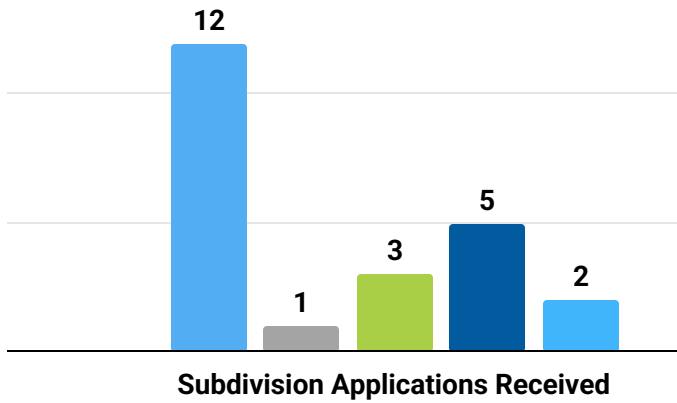


## Water & Sewer Utilities





# Development Engineering

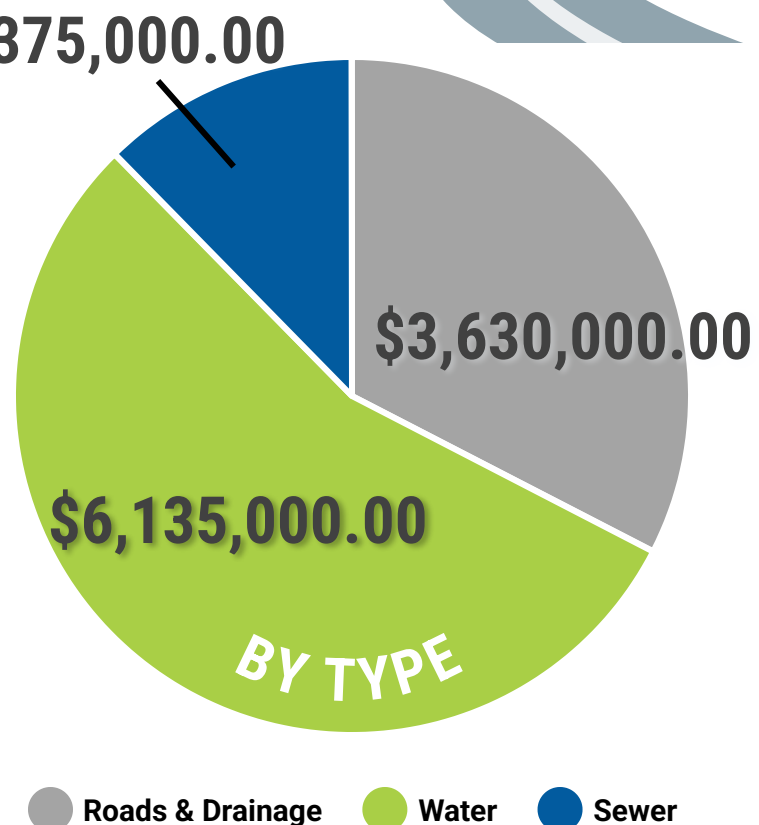
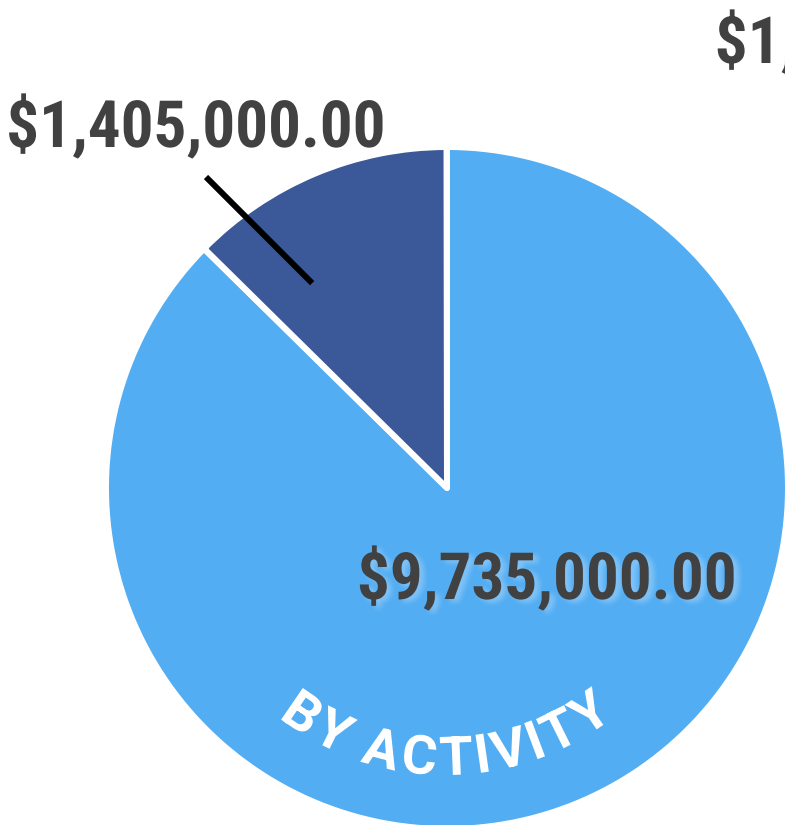


- Q1 2022
- Q1 2023
- Q1 2024
- Q1 2025
- Q1 2026

- Q1 2022
- Q1 2023
- Q1 2024
- Q1 2025
- Q1 2026



# Capital Program 2026 New Funding Investments



- Construction or Installation
- Plans, Studies and Design
- Roads & Drainage
- Water
- Sewer

# Q1 2026 Update

## Human Resources

High retention reduces lost knowledge, hiring expenses, and missed revenue opportunities. The **Employee Retention Rate** and **Employee Turnover Rate** represent different aspects of the ability to nurture and maintain a workforce.

Data includes comparison of Q1 2025 and Q1 2026 for both the Employee Turnover Rate and Employee Retention Rate.



### Employee Retention Rate

	Q1 2025	Q1 2026
Headcount Jan 1 (beginning of quarter)	103	108
Headcount Mar 31 (end of quarter)	100	114
Employee Retention Rate	97.09%	98.15%

- **Employee Retention** measures workforce stability, not including new hires
- The **Employee Retention Rate** measures the percentage of employees who remain employed over a specific period of time
- A target annual retention rate of **85-90% or higher** is considered good for most industries



### Employee Turnover Rate

	Q1 2025	Q1 2026
Headcount Jan 1 (beginning of quarter)	103	108
Headcount Mar 31 (end of quarter)	100	114
Employee Turnover Rate	2.91%	1.85%

- **Employee Turnover** measures movement and includes new hires
- The **Employee Turnover Rate** measures the percentage of employees who leave an organization within a specific period of time
- A target annual turnover rate of **10%** is considered normal and desirable

# Occupational Health and Safety

## Q1 Safety By The Numbers

	2026 YTD	2025	2024	2023
<i>Hazard Assessments</i>	272	673	681	370
<i>Safety Meetings</i>	33	133	177	180
<i>Inspections</i>	54	240	169	238
<i>Near Misses &amp; Hazards</i>	0	13	11	23
<i>Actions Complete</i>	7	78	171	96
<i>Actions Outstanding</i>	10	34	2	0
<i>Lost Time Injuries</i>	1	3	2	1
<i>Medical Aid Injuries</i>	1	3	3	4
<i>First Aid Injuries</i>	1	4	7	8
<i>Workplace Violence</i>	1	5	2	4
<i>WorkSafe BC Inspections</i>	0	1	6	2

## Health & Safety Training



### Training completed in Q1

- Transportation of Dangerous Goods
- Lockout/Tagout (LOTO)
- Fall Protection
- CPR Refresher
- Swiftwater Awareness

### Upcoming Training

- Workplace Violence Prevention
- Respectful Conduct
- Shoring & Excavation
- Supervisor Safety Refresher
- Wildfire Hazard Awareness
- Electrical Safety Awareness





## 2026 North American Occupational Safety & Health Week - May 4 to May 9

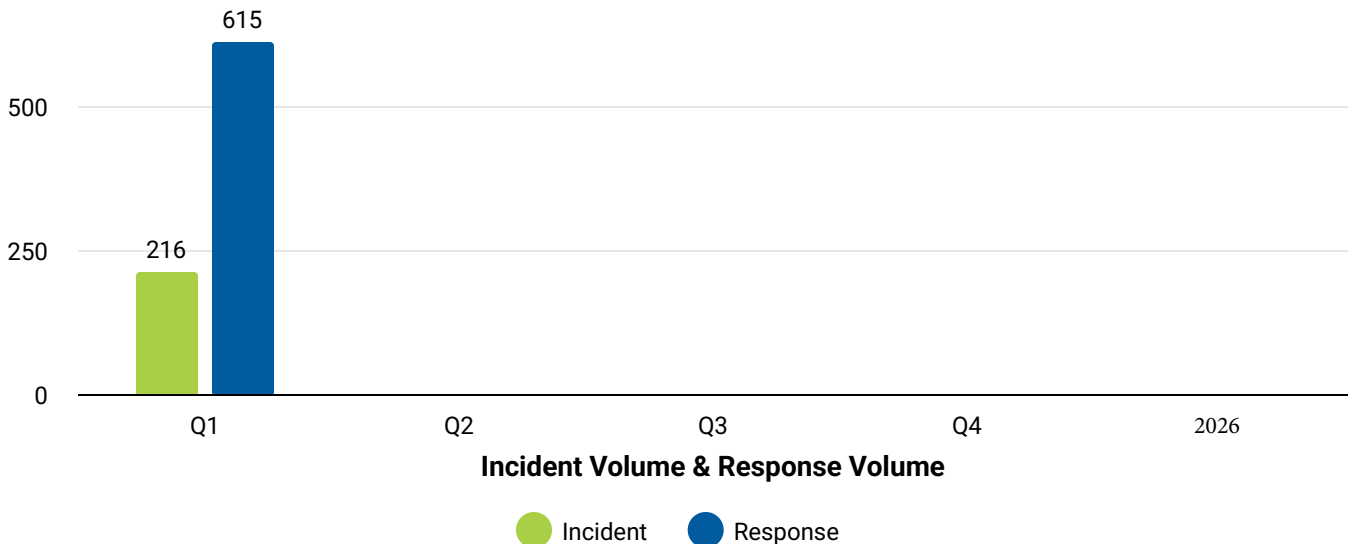
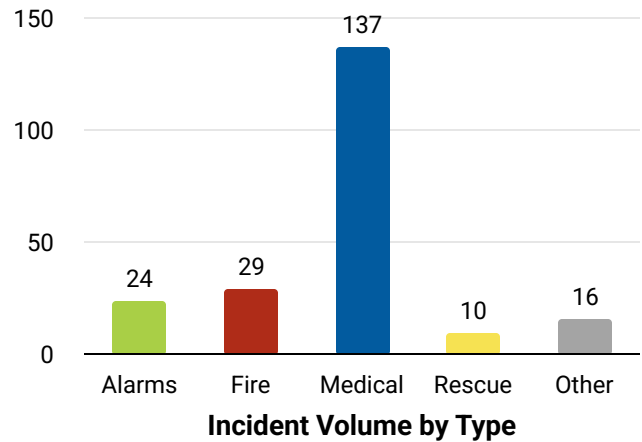
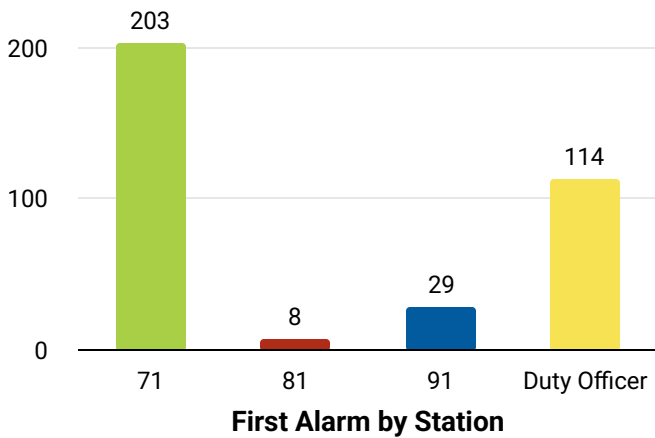
NAOSH week provides an opportunity for employers to raise awareness about the importance of preventing injuries, illnesses and fatalities not only in the workplace, but also at home and in the community.

Activities to foster a proactive safety culture will be held throughout the week and will include training sessions, trivia challenges and staff events.

# Lake Country Fire Department

## Q1 2026 - Emergency Response Summary

<b>Emergency Services for Residents &amp; Businesses</b>  <b>24 - 7 - 365</b>  <b>62 Paid-On-Call Firefighters</b>  <b>10 Career Staff</b>  <b>3 Fire Stations</b>				
	<b>20</b>	<b>0</b>	<b>3</b>	<b>63</b>
	<b>Critical Lifesaving Medical Interventions</b>	<b>Civilian Fire Related Injuries</b>	<b>Fire Investigations</b>  <b>Property Saved \$975,000 Property Lost \$33,000</b>	<b>Official LCFD Training Events</b>





# Lake Country Fire Department

## Q1 2026 - Fire Prevention Summary

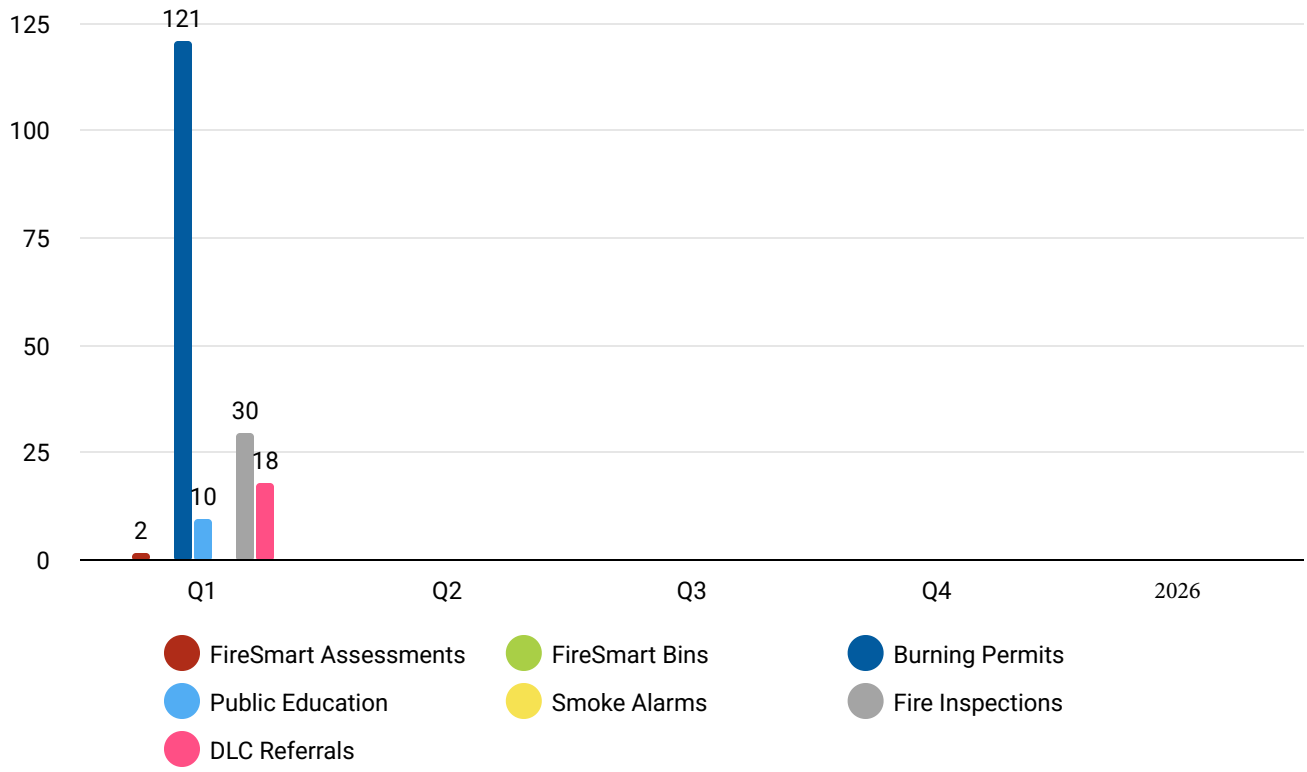


**Lake Country FireSmart Recycling Bin Pilot Program Year 2**

**4 Strategically Located Green Recycling Bins deployed throughout the Community on District Property to Support Residents**

**Neighborhood Recycling Bins Deployed for Special Projects to Support FireSmart BC Community Champions as Needed**

**Total Weight of Recycled Vegetation YTD - 0 Kg**  
**Q1 - 0 Kg \*Waiting for 2026 FireSmart BC grant funding**





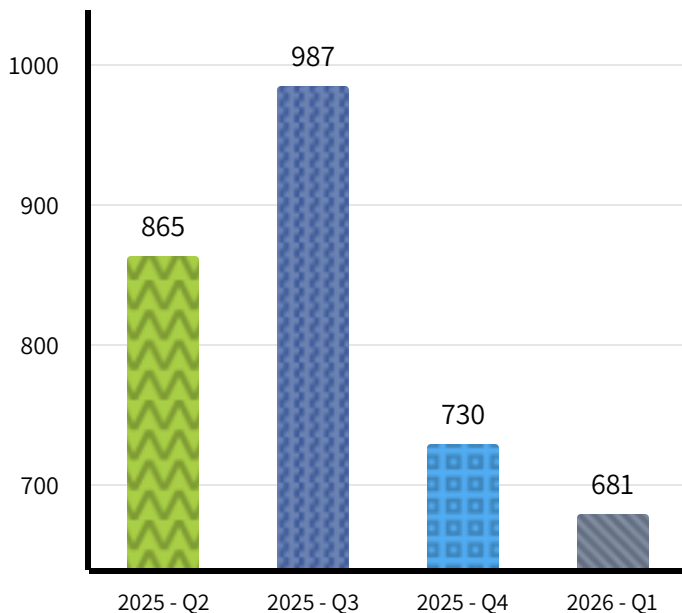
## 2026- Q1 Report

### Lake Country Community Highlights

- Detachment modernization continues with training and the separation of workflows. Independent organizational charts were completed for the three Detachments. The phased rollout is progressing well;
- We are expecting the newest member of the GIS team, Cst Mike Metcalfe, to arrive in May. He brings an array of experience from Alberta;
- The RCMP attended the Fire Department in February to receive hands-on training on the use of Breaching tools and dynamic entry – thank you Chief Lee and team;
- During spring break, the Detachment partnered with the Southeast District ERT and LCFD to conduct familiarity visits and planning exercises at our Lake Country high school and middle school;
- We are finalizing the acquisition of two new E-Bikes. They will be put to use this summer for patrols and community engagement along the rail trails and at community events;
- At the end of February 2026, your Detachment FTE numbers were 15.6 out of 21;
- Aligned with District of Lake Country multi-year planning, one more police officer was requested from the Province for RCMP fiscal year 2026/2027, which will bring your RCMP Detachment to 22 police officers.

### CALLS FOR SERVICE

Comparison for Lake Country  
2025 - Q2, Q3, Q4/ 2026 - Q1



### SCHOOL RESOURCE OFFICER (SRO) In this Quarter the School Resource Officer

#### January 2026

- Safety Exercises (Elementary Schools)
- GES Grade 12 Assembly
- Youth/Parent support at schools
- GES Winter Formal
- Regional SRO Briefing
- Social Media Safety Awareness - HMS
- Community Fraud Prevention Presentations
- Collaboration - Lake Country Health : Youth Mental Health and Intimate Partner Violence
- Liaise with Child and Youth Advocacy Centre

#### February 2026

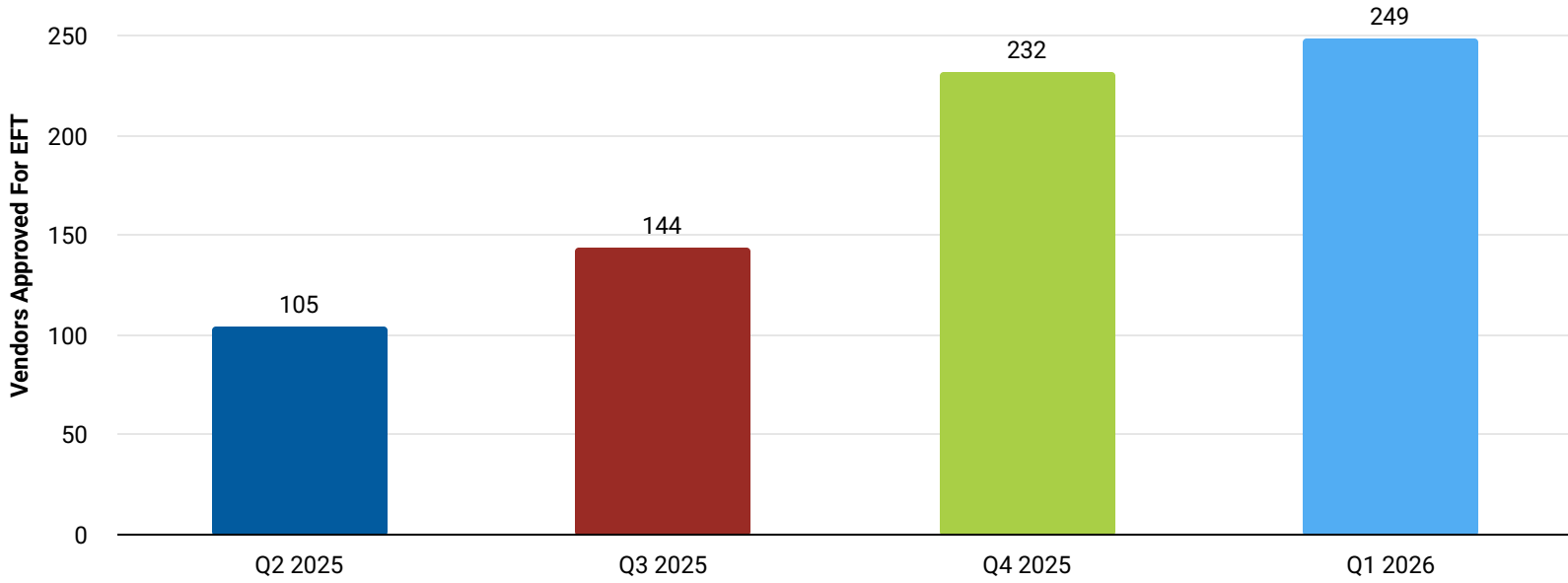
- Collaborative Support for Youth (MCFD/West Kelowna and Vernon RCMP)
- Risk Assessments
- Safety plans with Youth Probation
- Referrals for Lake Country Health "Beyond the Bell"
- Community Fraud Prevention Response
- Attended training on Deep Fakes for inclusion in presentations

#### March 2026

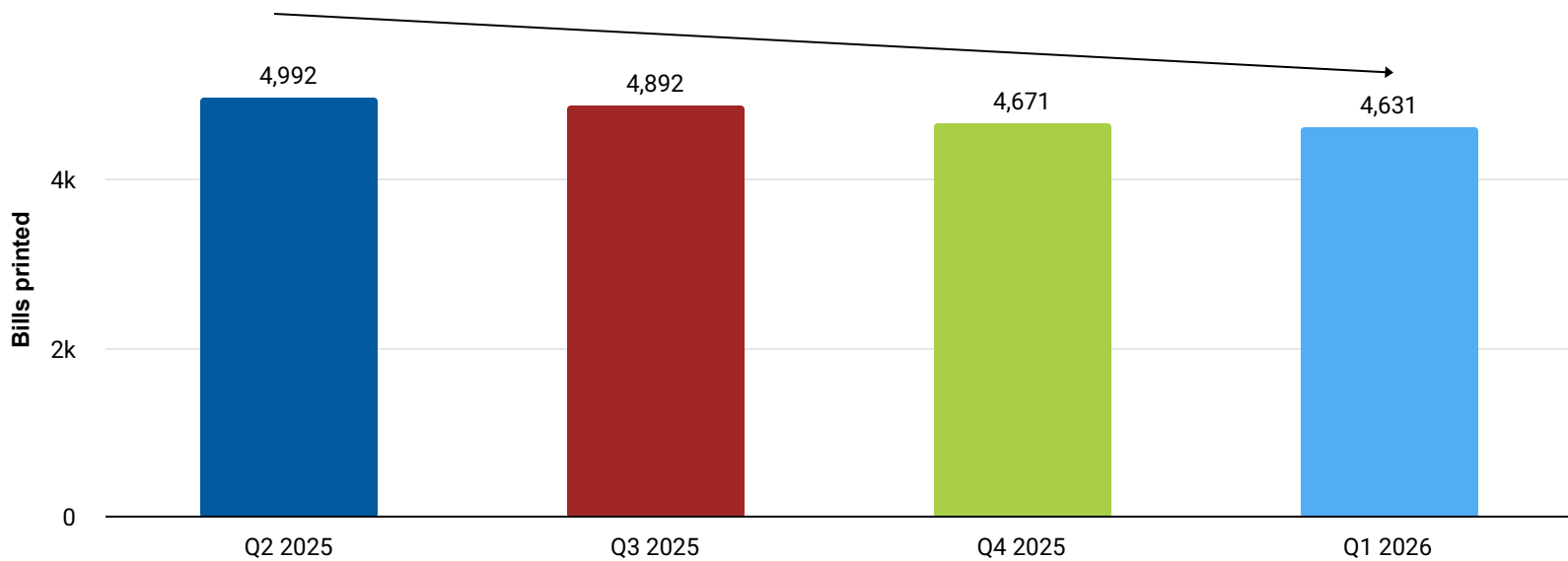
- School Safety Exercise (GES/HMS) and debriefs
- Partner Training: Lake Country RCMP, Emergency Response Team & LCFD
- Training: Autism Awareness for First Responders
- Continued collaboration with Lake Country Health - IPV prevention
- CYAC Advanced Child Interviewing Training
- Community Safety Plans (youth supporting)
- Community presentations (9-1-1/Police response)
- Supporting Lake Country Health "Awareness to Action"
- Elder Abuse Prevention Training & Response
- Community Fraud Prevention/Response
- Grant Application/Support



## Vendors Paid via Electronic Fund Transfer (EFT)

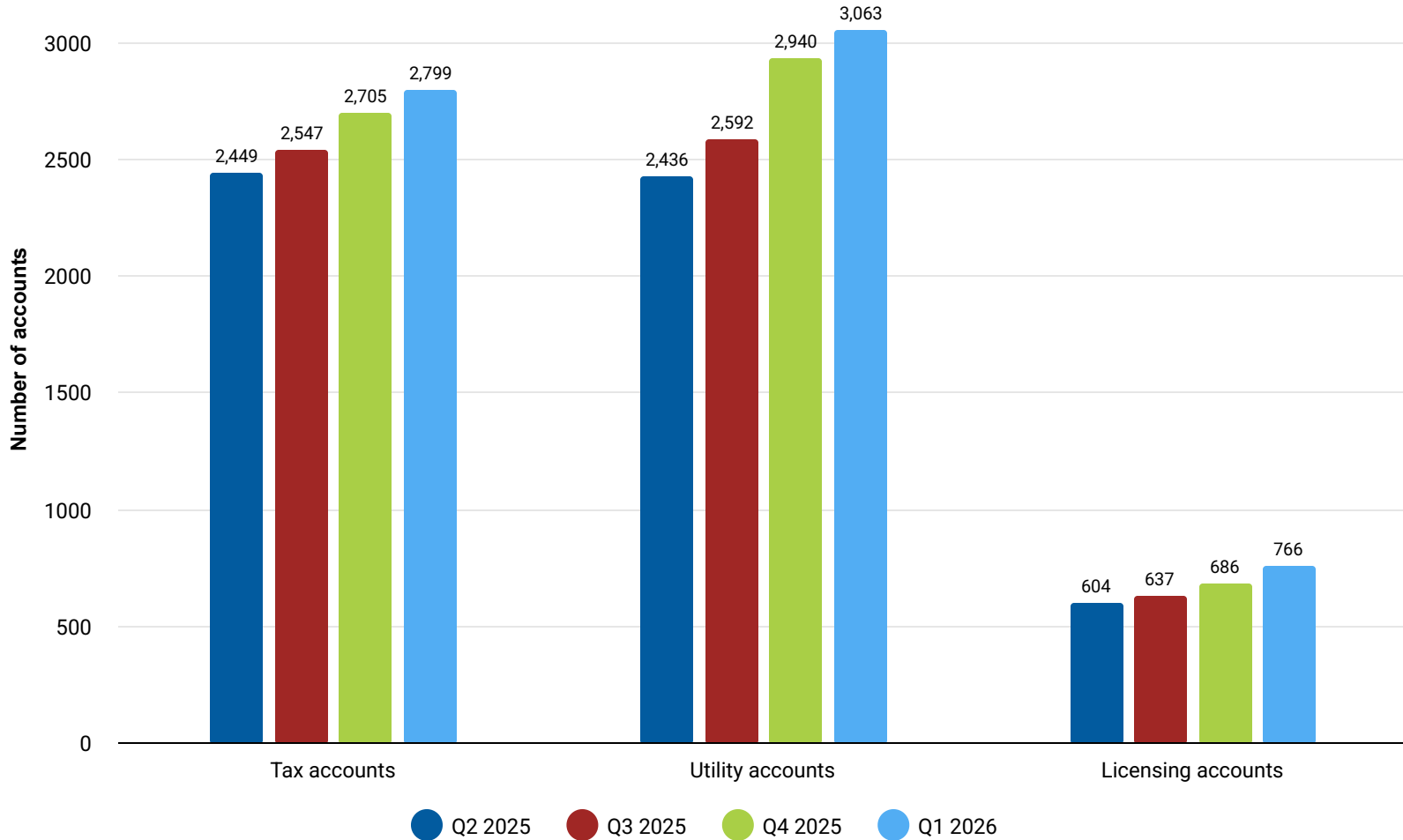


## Reduction In Physically Printing Utility Bills

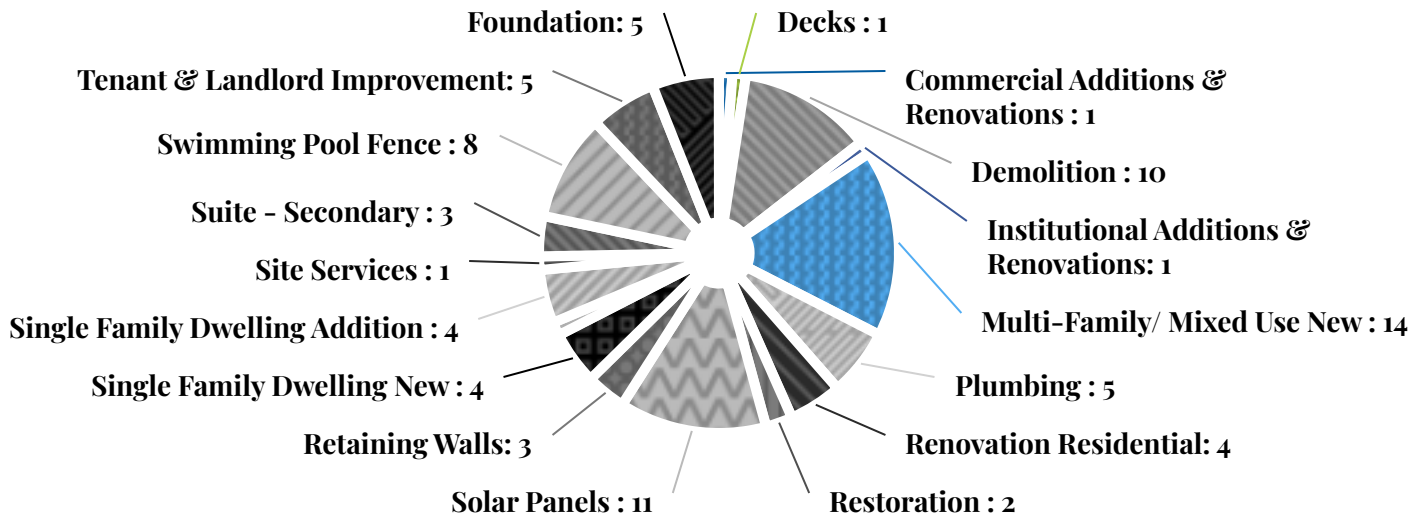




## MyLakeCountry Accounts Per Account Type

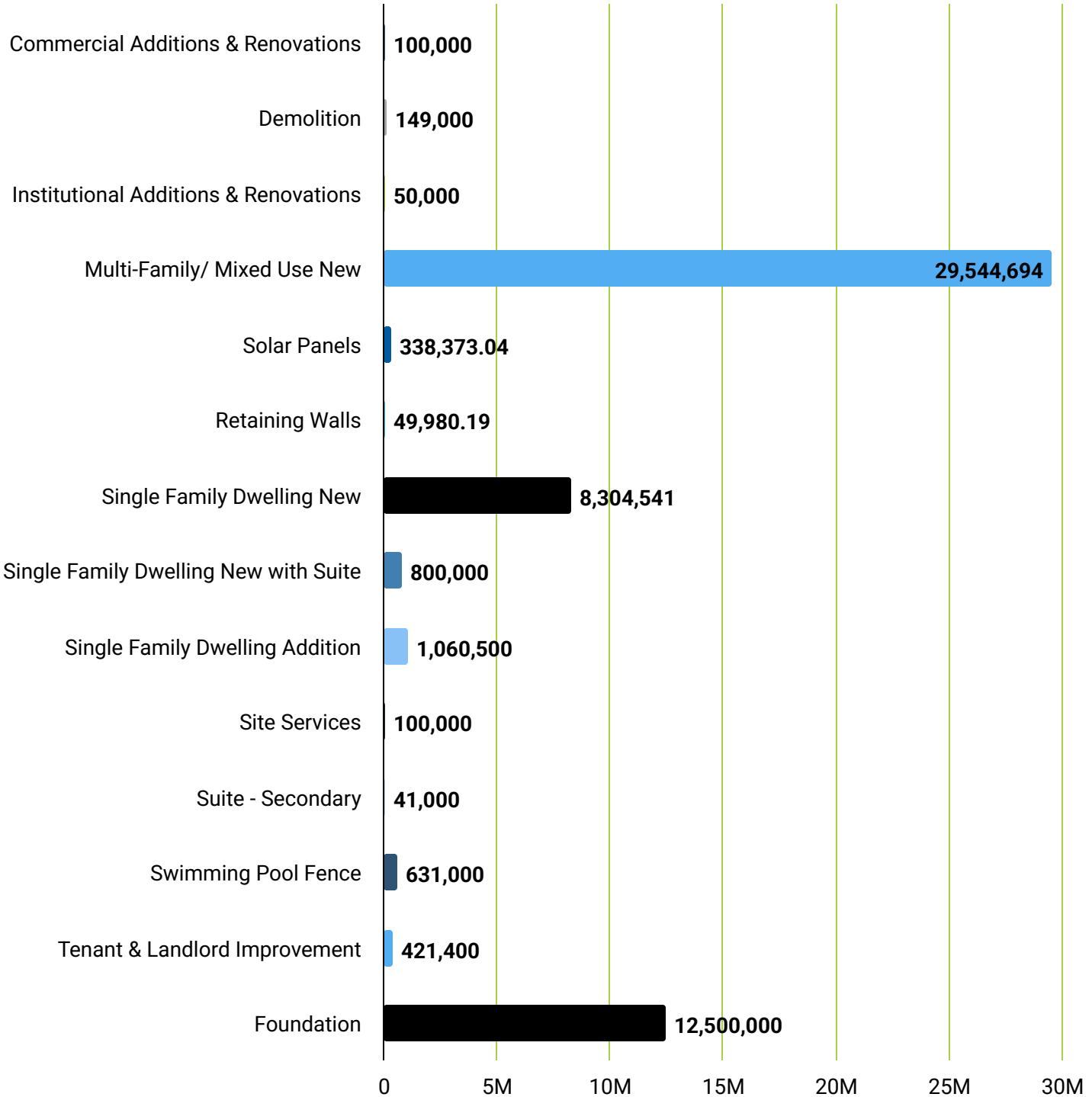


# Building Permits Q1 January to March 2026



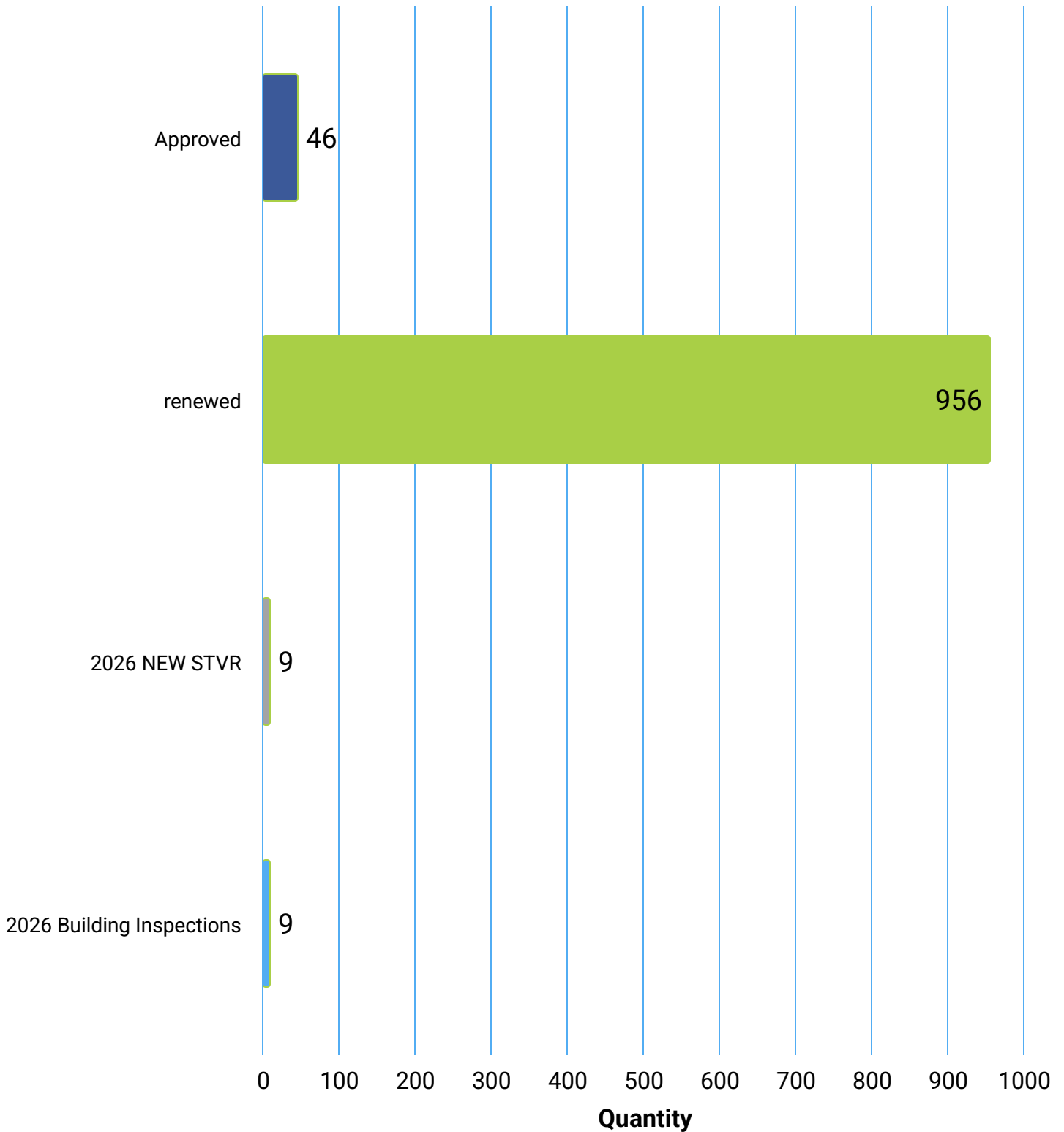
Total Permits 99

# Building Permits Q1 January to March 2026

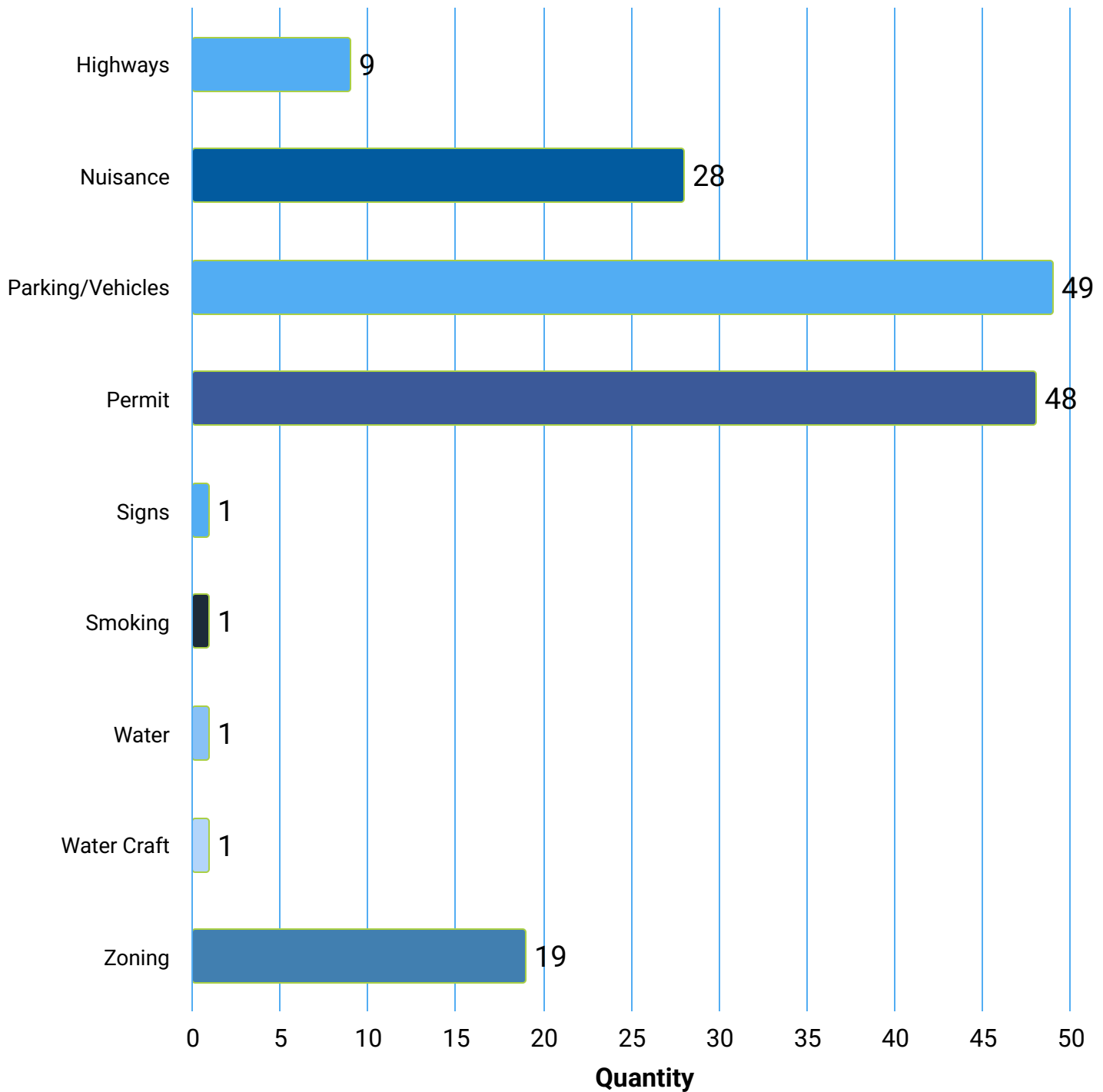


Total Estimated Value of Construction \$56,112,172

# Business Licence Q1 2026



# Bylaw Calls Q1 2026



**Total Calls 157**