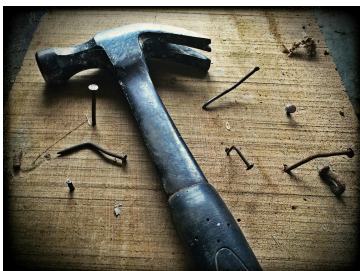
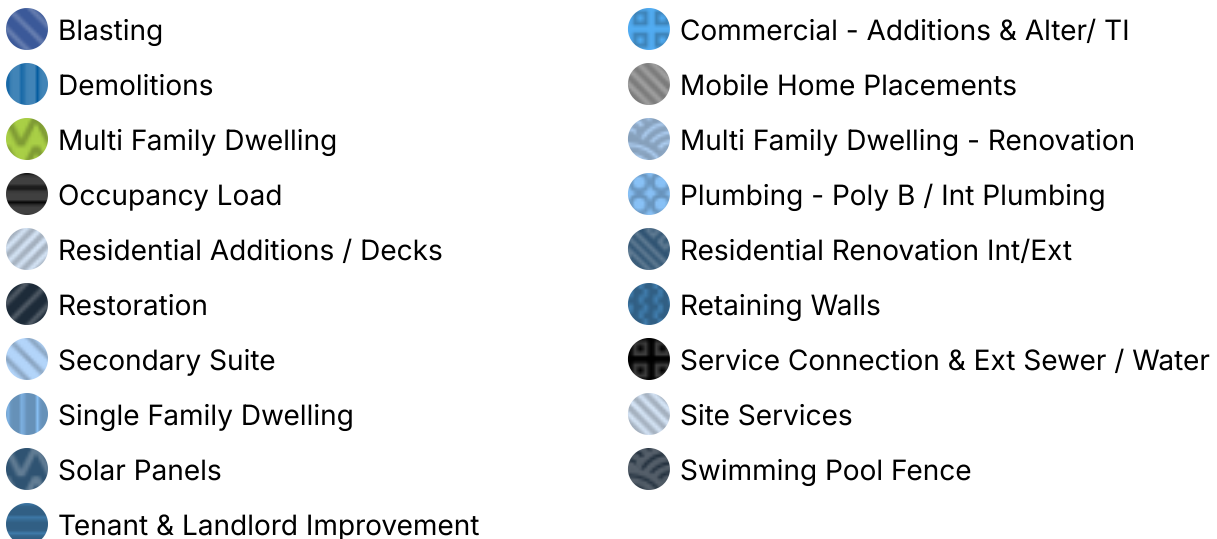
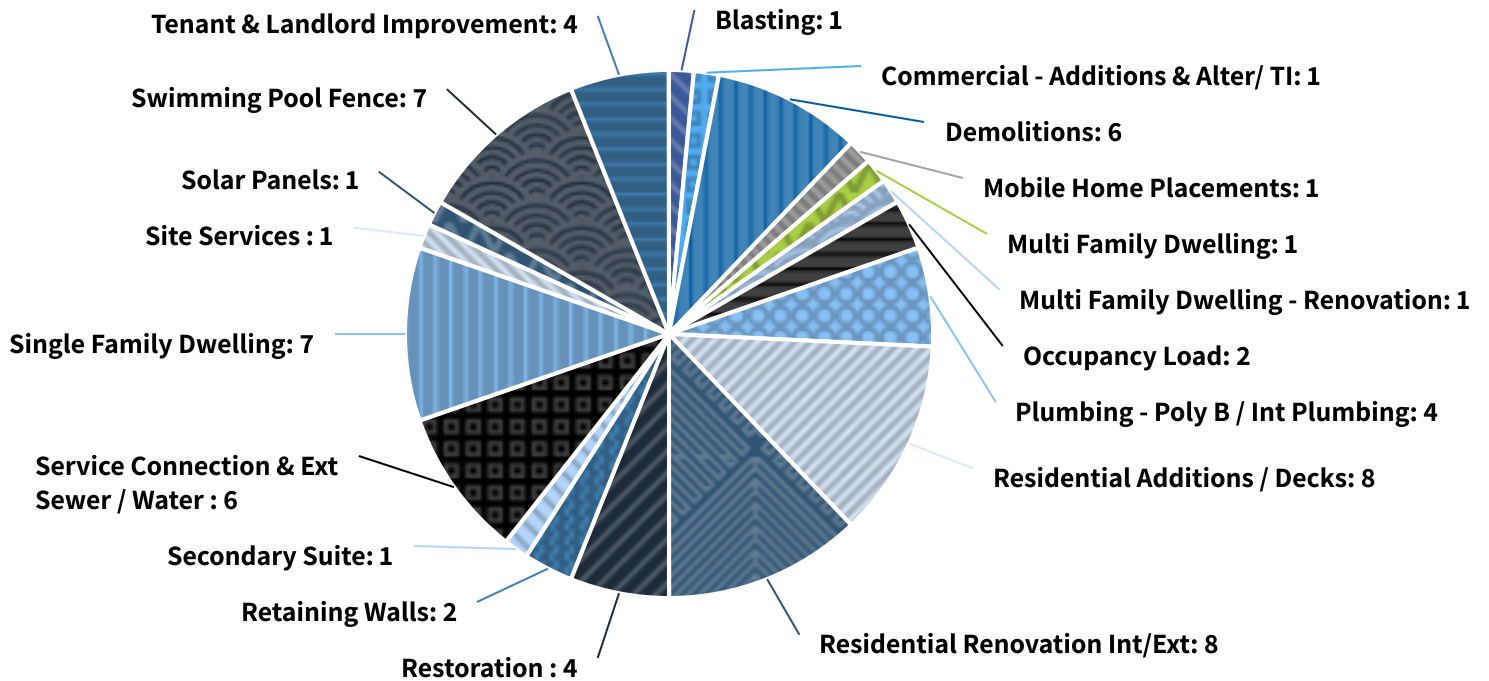


Building Permit Report

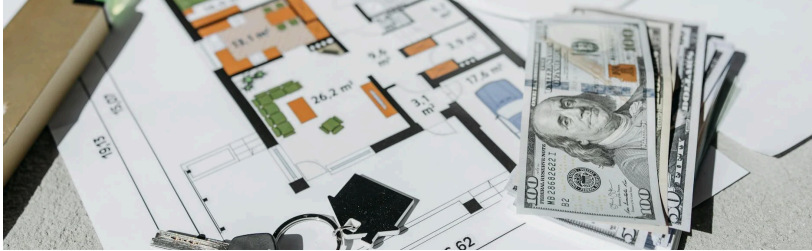
Q2 2025



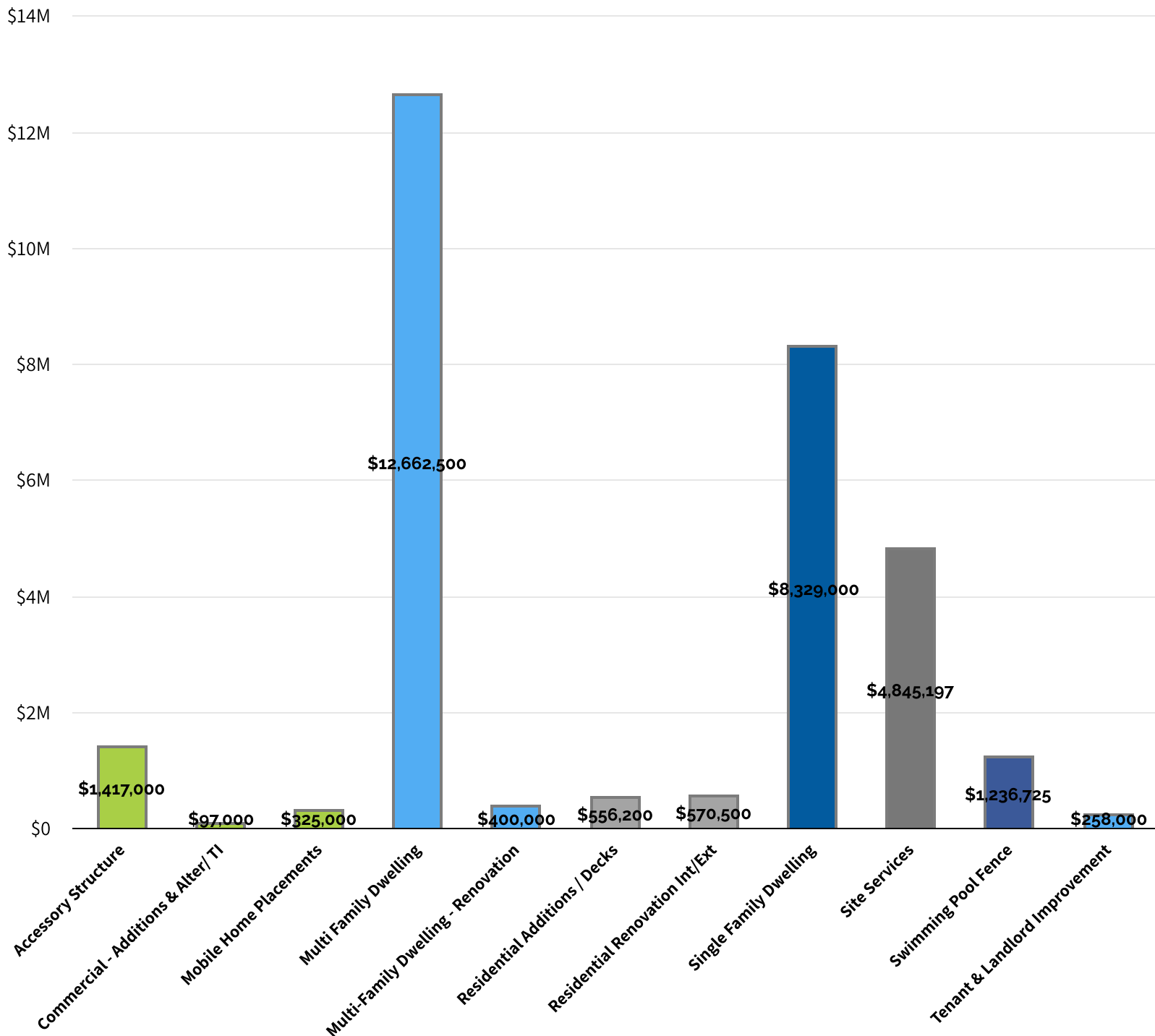
Q2 2025 74 permits were issued

Building Permit Report

Q2 2025

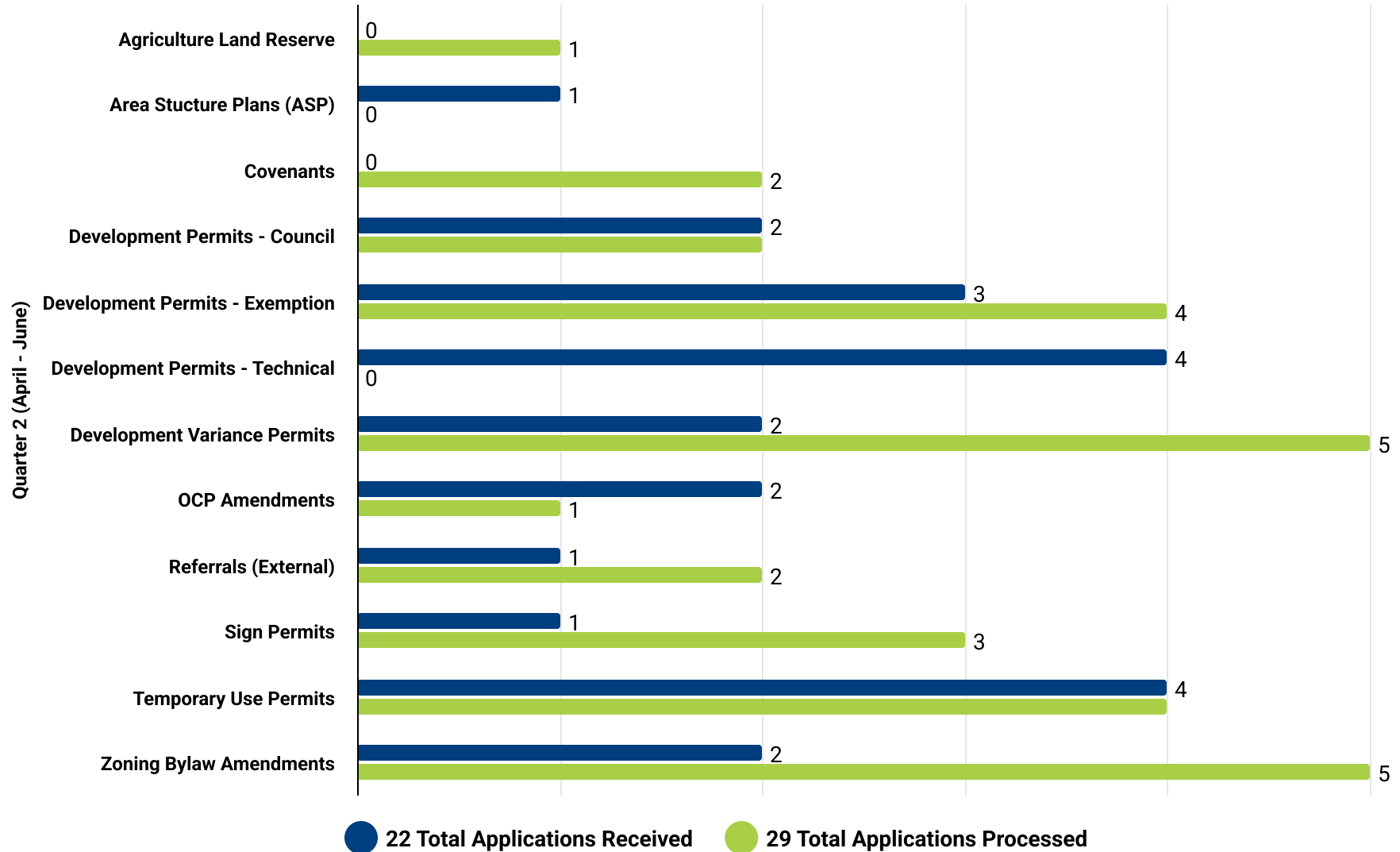


Q2 2025 total value of permits was \$31,077,450.23 which includes \$12,662,500 for a 59 unit MFD



2025 Quarter 2 (April - June) Planning Applications

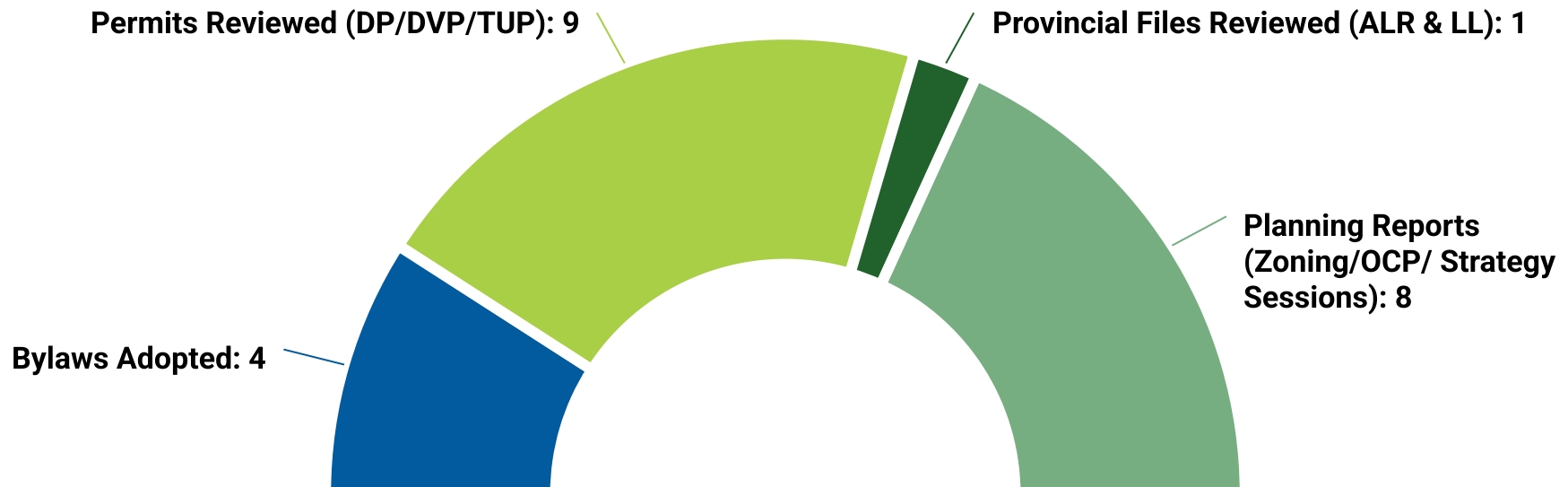
Planning Applications Received vs Processed



2025 Quarter 2 (April - June) Planning Applications



Planning Items to Council



22 Total

ALR = Agricultural Land Reserve
DP = Development Permit
DVP = Development Variance Permit
LL = Liquor Licence
OCP = Official Community Plan
TUP = Temporary Use Permit

Q2 (April - June)

Lake Country Fire Department

Q2 2025 - Emergency Response Summary



**Emergency Services
for Residents &
Businesses**

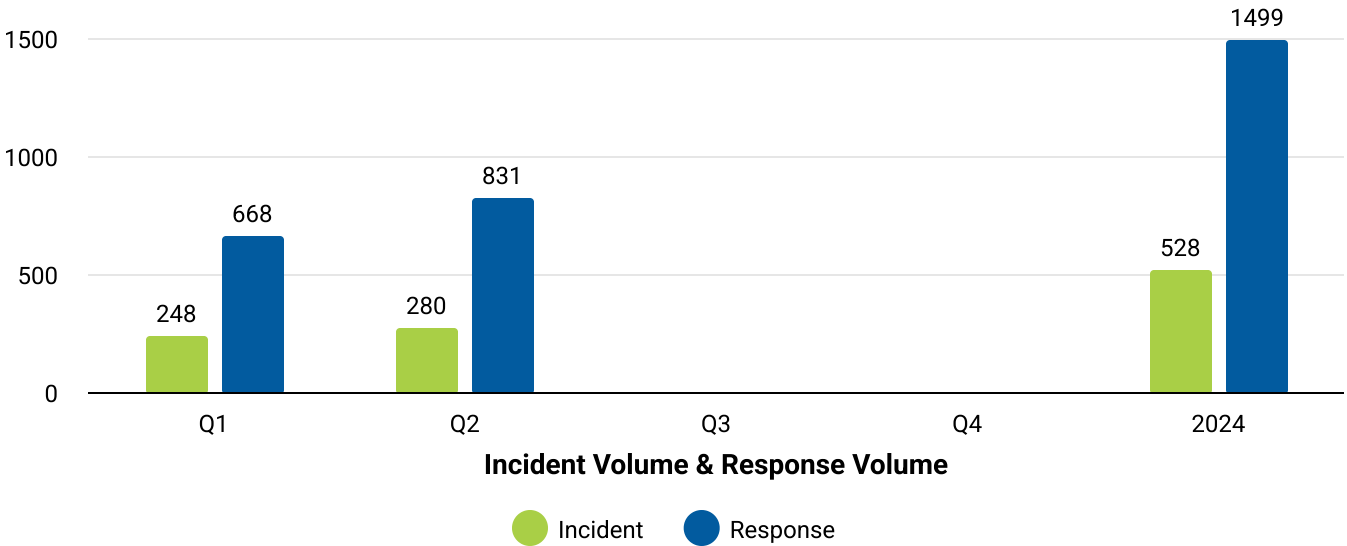
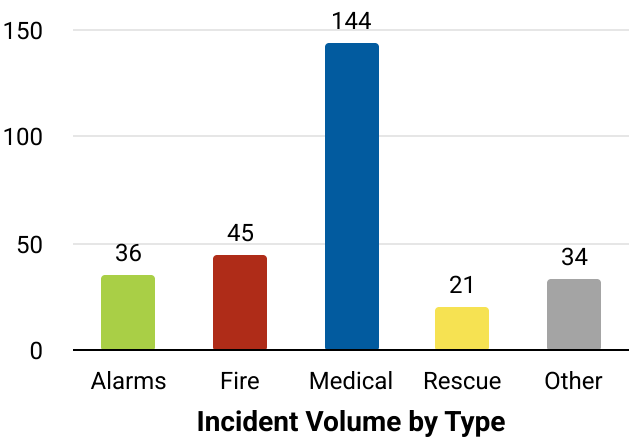
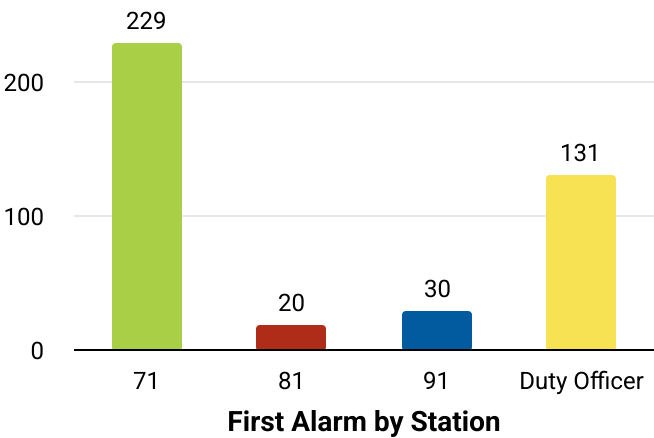
24 - 7 - 365

61 Paid-On-Call
Firefighters

10 Career Staff

3 Fire Stations

21	0	8	74
Critical Lifesaving Medical Interventions	Civilian Fire Related Injuries	Fire Investigations Property Saved \$1,143,760 Property Lost \$446,740	Official LCFD Training Events





LAKE COUNTRY
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Lake Country Fire Department

Q2 2025 - Fire Prevention Summary



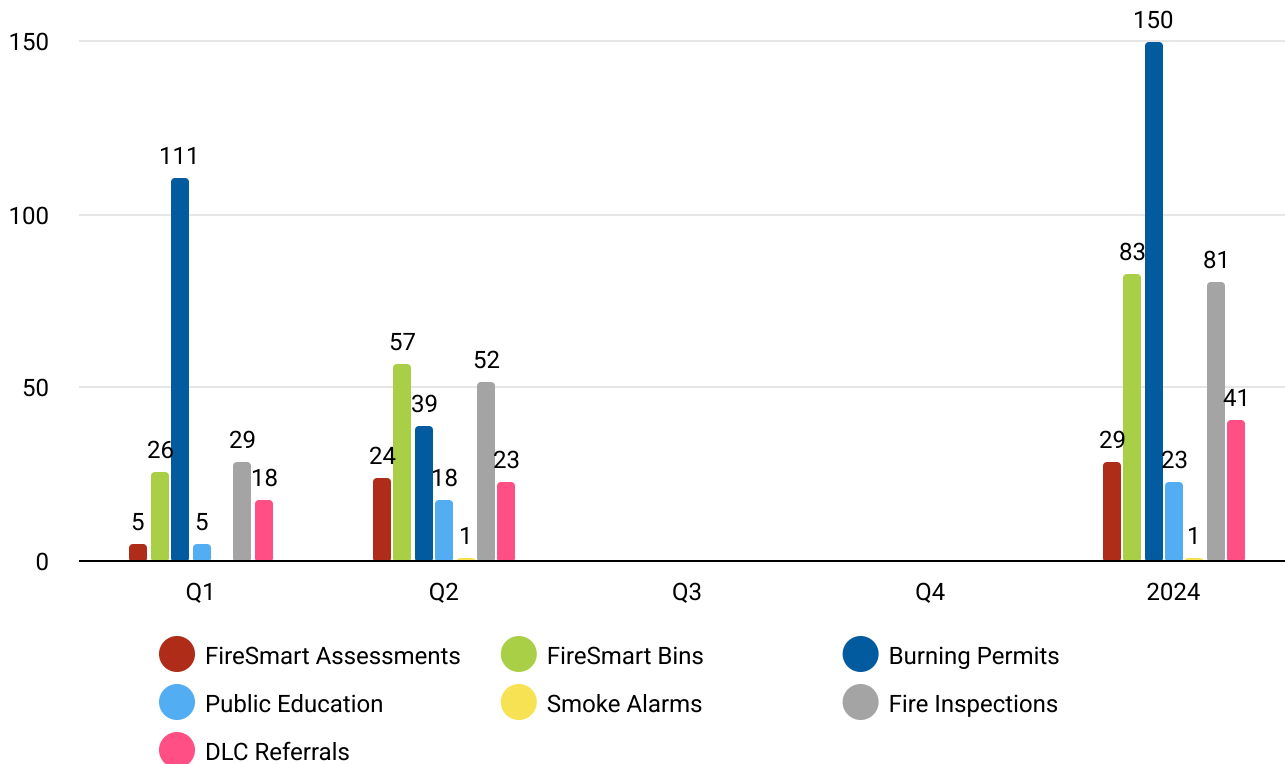
Lake Country FireSmart Recycling Bin Pilot Program Year 2

4 Strategically Located Recycling Bins deployed throughout the Community on District Property to Support Residents

Neighborhood Recycling Bins Deployed for Special Projects to Support FireSmart BC Community Champions

Total Weight of Recycled Vegetation YTD - 103,510 Kg

Q1 - 19,790 Kg Q2 - 82,720 Kg



Q2 2025 Update

Human Resources

High retention reduces lost knowledge, hiring expenses, and missed revenue opportunities. The **Employee Retention Rate** and **Employee Turnover Rate** represent different aspects of the ability to nurture and maintain a workforce.

Data includes comparison of Q2 2024 and Q2 2025 for both the Employee Turnover Rate and Employee Retention Rate.



Employee Retention Rate

	Q2 2024	Q2 2025
Headcount Jan 1 (beginning of quarter)	96	110
Headcount Mar 31 (end of quarter)	96	105
Employee Retention Rate	100%	95.45%

- **Employee Retention** measures workforce stability, not including new hires
- The **Employee Retention Rate** measures the percentage of employees who remain employed over a specific period of time
- A target annual retention rate of **85-90% or higher** is considered good for most industries



Employee Turnover Rate

	Q2 2024	Q2 2025
Headcount Jan 1 (beginning of quarter)	96	110
Headcount Mar 31 (end of quarter)	96	105
Employee Turnover Rate	0%	4.85%

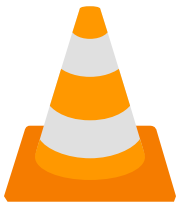
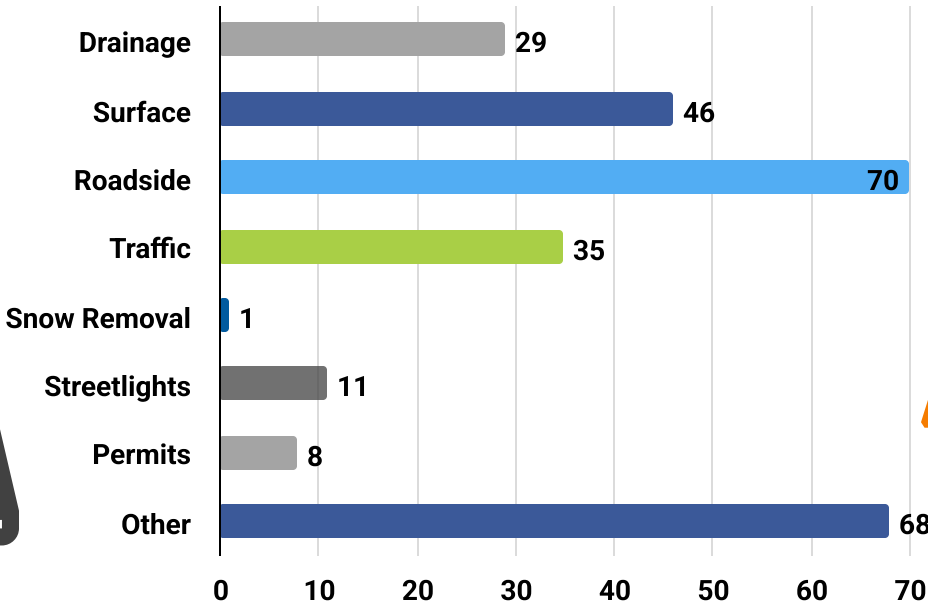
- **Employee Turnover** measures movement and includes new hires
- The **Employee Turnover Rate** measures the percentage of employees who leave an organization within a specific period of time
- A target annual turnover rate of **10%** is considered normal and desirable

Infrastructure & Development Engineering

Q2 - 2025



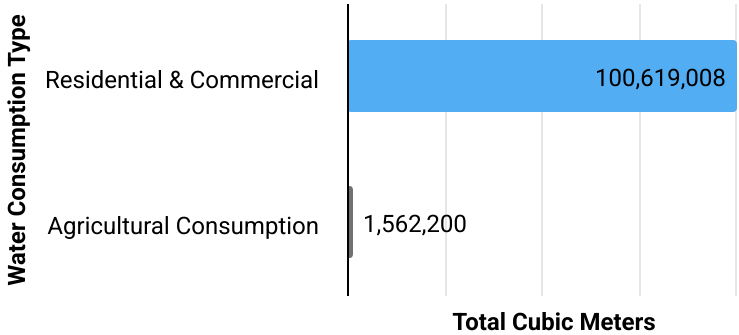
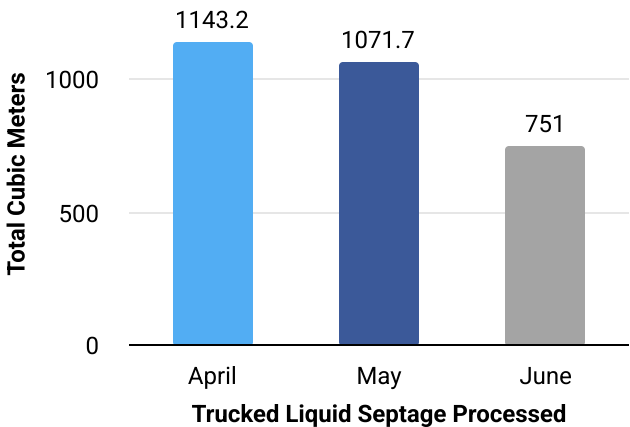
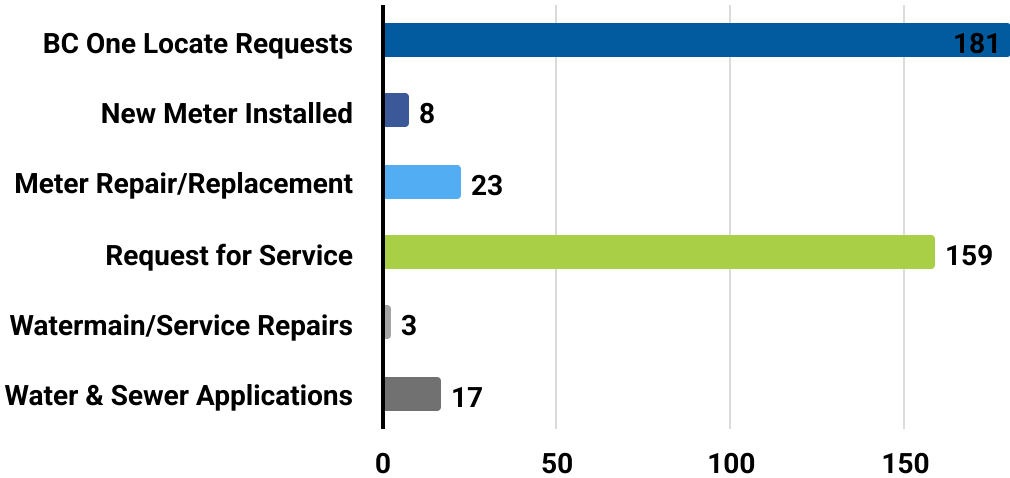
Public Works



Surface: Potholes, cracks/damage, road marking (line painting), grading, dust control, street sweeping.
Roadside: Street signs, barricades/bollards, sidewalks, mowing/vegetation/trees, litter/debris, illegal dumping, vandalism/graffiti, deceased animals, other misc. right-of-way questions or concerns.

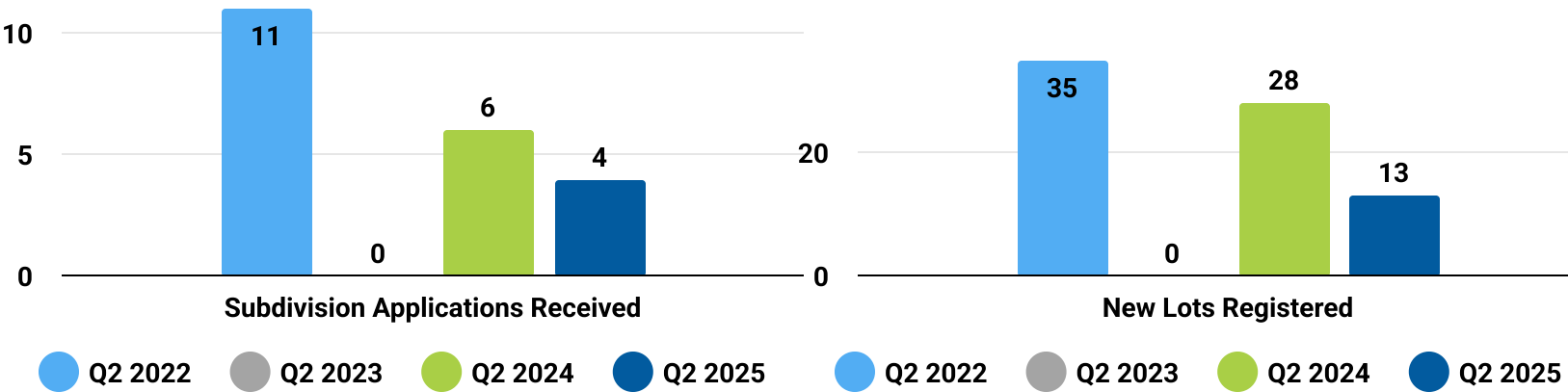


Water & Sewer Utilities

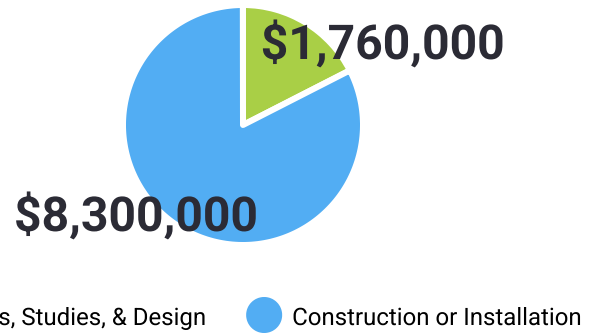




Development Engineering



Capital Program



	Q1 2025			Q2 2025			Q3 2025			Q4 2025			Q1 2026			Q2 2026		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Capital Program 2025 \$10,060,000																		
Scheduled Projects																		
Plans, Studies and Design \$1,760,000																		
Carr's Landing (Commonage - Commonage)																		
Hydrogeneration Equipment Assessment																		
WWTP & Septage Receiving Improvements																		
Liquid Waste Management Plan Supplemental																		
McCarthy Lift Station																		
Lodge Rd Forcemain Partial Twinning																		
Kalamalka Lake Intake Extension																		
OK Centre Small Diameter Watermain Replacement																		
Woodsdale Watermain Connection																		
Construction or Installation \$8,300,000																		
Lodge Rd. (Sherman - Woodsdale)																		
Glenmore Rd. PRV and Corridor																		

*Above list does not include all active projects. Q3 to report on progress.

CULTURE



Creekside Theatre Tickets



2446

Q2 (2025) Creekside Theatre sold 2446 tickets.



1273

Q2 (2024) Creekside Theatre sold 1273 tickets.

Q2 (2025) - Creekside hosted 5 drama productions compared to 1 in 2024. Each ran at least a week, leading to a substantial increase in ticket sales.

Volunteer Hours



142 hrs

Q2 (2025) Creekside Theatre offered 142 hrs of volunteer work.

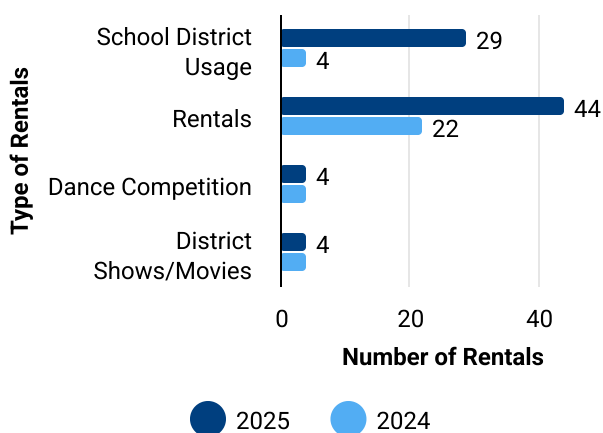


80 hrs

Q2 (2024) Creekside Theatre offered 80 hrs of volunteer work.

The theatre relies on volunteers to support venue operations and events, with volunteer hours directly tied to the number of shows hosted.

Creekside Rental/Uses



Q2 (2025) – Theatrical production rentals caused a significant increase in overall rentals at the Creekside Theatre.

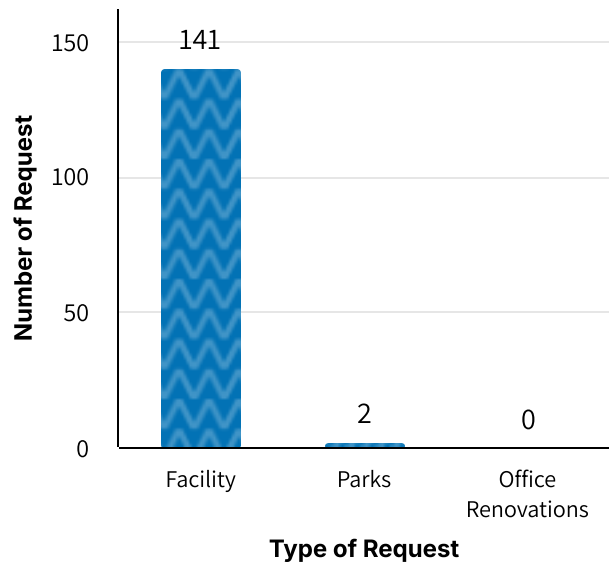
Live! in Lake Country

Q2 - 0 concerts hosted



In July & August, the district offers a free weekly community concert series, 0 concerts we're hosted in Q2 (2025).

External & Internal Service Requests

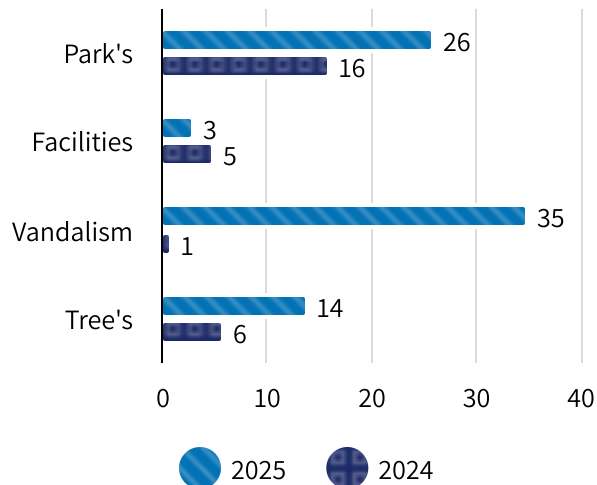


Internal Service Requests

Q2 (2025) A total of **143 internal service requests** were addressed. These requests included, but were not limited to, building repairs, renovations, and maintenance at District-owned facilities.



External Service Requests



Q2 (2025) The district observed an increase in vandalism incidents and park service requests, reflecting the community's strong commitment to maintaining **clean and aesthetically pleasing public spaces**.



FAQ

Type of Requests	Definition
Park Requests	Mowing, maintenance, litter, grooming trails
Facility Requests	Building maintenance & repairs.
Vandalism Requests	Removal of park & property defacement.
Tree Requests	Hazardous Tree Assessments & removal

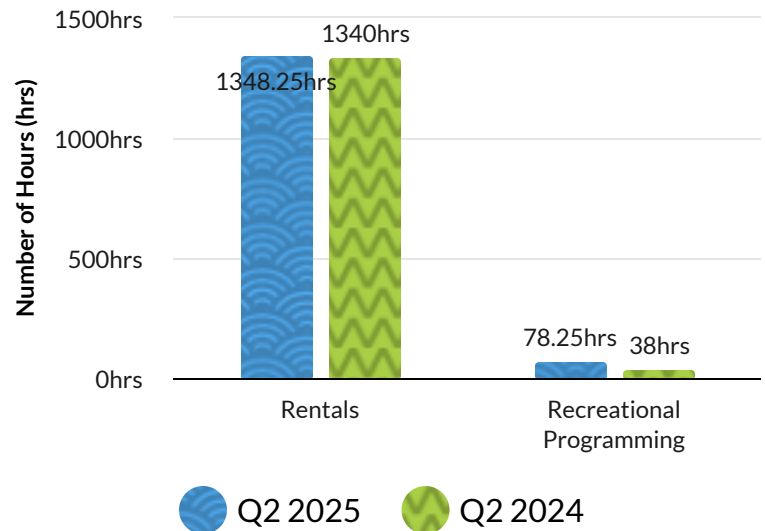
Arena, Parks & Fields



Arena

This report summarizes the ice usage at Winfield Arena during the second quarter of the **2025/2024** period.

Open daytime rental slots were filled with additional recreational programs such as **Stick & Puck**, **Public Skate**, **Adult Skate**, and **Pond Hockey**, maximizing facility use and increasing community access during non-peak hours.



Field Rentals

Year	Q2 Rentals
2025	455
2024	575

Q2 (2025) - There were **455 field bookings**, down from 575 in Q2 2024. The decrease is due to Swalwell field closure for construction and changes to the youth local soccer program.



Events

Year	Q2 Events
2025	25
2024	14

Q2 (2025) - The Parks Department hosted **25 events**, representing a significant increase from 2024 and highlighting the growing interest in hosting events within Lake Country.



LAKE COUNTRY

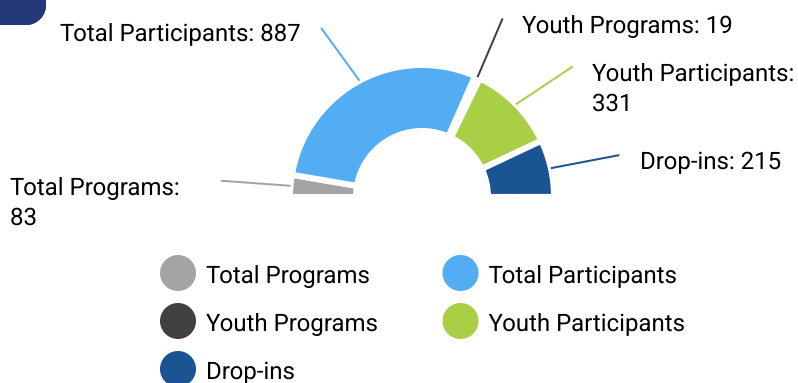
Life. The Okanagan Way.

RECREATION



Recreational Programming

Q2 (2025) Summary of programs delivered, including total programs, youth programs, and participant registrations. Also highlights drop-in participation from new 2024 initiatives: Adult Basketball, All Ages Volleyball, and Family Open Gym.



Recreation Events

Q2 (2025) This chart highlights our family-friendly events organized directly by the district. The numbers displayed represent **participation levels**. The Easter Egg Hunt hosted 2000 attendees at Jack Seaton Park in Q2 2025.

Number of Participants



Easter Egg Hunt

2025 (Q2) Summary

Between April 1 and June 30, 2025, the Recreation Department delivered **83 programs**, including **19 youth programs**, with a total of **887 participants**.

New drop-in initiatives launched in 2024 - **Adult Basketball, All Ages Volleyball, and Family Open Gym**, contributed **215 drop-in registrations** this quarter.

Additionally, the District hosted its largest community event of the quarter, the **Easter Egg Hunt** at Jack Seaton Park, welcoming **2,000 attendees**.



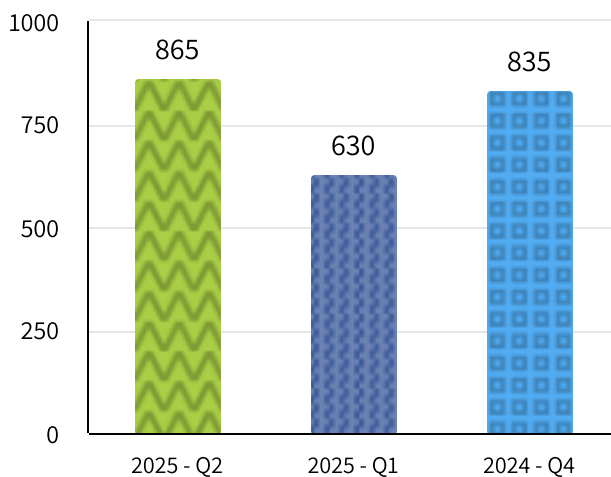
2025- Q2 Report

Lake Country Community Highlights

- Officers provided traffic control and participated in Oyama Days Parade handing out candy and stickers.
- 3 officers, Cst. HAZLEWOOD, Cst. VIEJOU, Cst. LADD, received Alexa Awards for their efforts removing at least 25 impaired drivers each from the streets of Lake Country.
- Cst. RIGBY and HAZLEWOOD with help of LCFD and BC EHS hosted a safe driving scenario and presentation to the youth of George Elliot Secondary School.
- Lake Country RCMP is working with LCFD to plan for evacuations and safe movement of people if there is another wildfire.
- S/Sgt. Jon COLLINS has returned to Lake Country detachment as the interim Commander, until the position is officially posted and filled.

CALLS FOR SERVICE

Comparison for Lake Country
2024 - Q4, 2025 - Q1 & Q2



SCHOOL RESOURCE OFFICER (SRO)

In this Quarter the School Resource Officer

April 2025

- SRO attends final presentation from UBC students re: SAFR collaboration
- Safer Schools Training
- GESS - Classroom presentations
- Collaborative Group - RCMP/SRO, Child/Youth Advocacy Centre/SD23
- SRO/SD23 SWIS - Newcomer student/Families Support Presentation

May 2025

- Early Learning for Families
- Road Safety Week Events
- Lake Country Community Network
- GESS/Community Capstone Presentations
- Provincial Child Exploitation Strategy Conference
- School Safety drills

June 2025

- Go By Bike week activities
- Reduce Preventable Crashes Collaborative: DLC/LCFD/BC EHS/Rotary Club/ICBC
- Community Presentation - Fraud Prevention
- Liaise Child Youth Advocacy Centre
- Community Events

DISTRICT OF LAKE COUNTRY POLICE SERVICES

Lake Country Policing Priorities

2025 – Q2 Report

Lake Country Community Highlights

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Calls for Service

2024 Q3, Q4 & 2025 Q1 & Q2 Comparision for Lake Country

	2024 – Q3	2024 – Q4	2025 – Q1	2025 – Q2
Calls for Service	1014	835	630	865



PRIORITY: REINFORCE ROAD SAFETY

OBJECTIVE	MEASURABLE	2024-Q4	2024-Q3	2025-Q1	2025-Q2
Increase the visibility of traffic enforcement through intelligence-led initiatives	<ul style="list-style-type: none"> Number of police officers in the traffic unit 	1	1	1	1
	<ul style="list-style-type: none"> Number of MVA violations 			105	163
	<ul style="list-style-type: none"> Number of excessive speeding violations 	13	3	5	10
	<ul style="list-style-type: none"> Number of warnings 	306	252	185	47
	<ul style="list-style-type: none"> Number of distracted driving violations 		2		
	<ul style="list-style-type: none"> Number of prohibited driving Offences 	3	8	1	1
	<ul style="list-style-type: none"> Number of CVSE inspections 				
	<ul style="list-style-type: none"> Number of school zone initiatives 	4	8	6	3
Target impaired driving by alcohol and drug	<ul style="list-style-type: none"> Number of impaired driving including Criminal Code and IRP 	160	29	24	21
	<ul style="list-style-type: none"> Number of Impaired driving initiatives 	13	7	11	5
Citizen on Patrol (COP) Reporting	<ul style="list-style-type: none"> Hours of COP patrols 	40.5	25.25	50.25	34
	<ul style="list-style-type: none"> Number of vehicles checked for violations 	1,057	1198	832	652
	<ul style="list-style-type: none"> Number of warning letters issued 	2	3	4	2
	<ul style="list-style-type: none"> Number of vehicles checked for signs of auto crime 	0	0	0	0



PRIORITY: REDUCE AND PREVENT CRIME

OBJECTIVE	MEASURABLE	2024-Q4	2024-Q3	2025-Q1	2025-Q2
Implement Intelligence-led projects / initiatives focused on the crime types that are impacting the crime severity index and driving up the number of criminal code offences	Number of intelligence-led projects / initiatives focused on the crime types that are impacting the crime severity index and driving up the number of criminal code offences	2	2	1	2
	Number of criminal code offences	174	210	145	101
	Number of crimes against persons	51	57	44	62
Implement intelligence-led projects / initiatives focused on repeat offenders	Number of intelligence-led projects / initiatives focused on repeat offenders	2	3	2	2
	Number of curfew checks	11	22	16	41
Enhance external communication to increase public awareness and decrease crimes of opportunity	Number of police-led crime-reduction public education releases based on crime trends	3	10	4	6



PRIORITY: ENHANCE POLICE / COMMUNITY RELATIONS

OBJECTIVE	MEASURABLE	2024-Q4	2024-Q3	2025-Q1	2025-Q2
Enhance relationships with community youth, seniors & vulnerable citizens	Number of events / initiatives attended by members where the focus is on youth, seniors or vulnerable citizens	SRO 4	SRO 12	SRO 8	SRO 16
	Number of Coffee with a Cop sessions	0	0	0	0
	Delivery of a Detachment Open House	0	1	1	0
Develop / foster partnerships and strengthen key stakeholder relations to enhance integrated community response to existing and emerging social issues	Number of community events / celebrations and / or community service group meetings attended by members	6	15	4	5
Support and expand crime prevention programs	Number of crime prevention programs	1	1	1	1
	Number of times members attended a crime prevention initiative	4	3	4	3

STRATEGIC ENABLER

OBJECTIVE	MEASURABLE	2024-Q4	2024-Q3	2025-Q1	2025-Q2
Show up at our best for every citizen	Number of GIS police officers in Lake Country	3	2	2	2
	Number of training sessions attended by detachment members and support staff	6	2	7	2
	Reports to Council highlighting crime trends	2	2	1	0
	Percentage of callbacks within 3 days to citizens who contact Lake Country RCMP with a priority 1, 2 or 3 call for service				

STATISTICAL OVERVIEW Q2 YEAR: 2025

	Q4 2024 (Oct to Dec)	Q3 2024 (July to Sept)	Q1 2025 (Jan to Mar)	Q2 2025 (Apr to June)
Homicide	0	0	0	0
Attempt Murder	0	0	0	0
Violent Offences	51	39	42	57
Property Offences	118	116	70	93
Robbery	0	0	0	0
Assault w/Weapon or CBH	5	4	3	1
Uttering Threats/Harassment	21	12	11	20
Common Assault	14	17	12	25
Family/Relationship/Violence	23	15	16	13
Sexual Offences	1	3	2	3
B & E (Business & Other)	2	3	4	0
B & E (Residential)	3	1	0	5
Stolen Vehicles	13	9	4	2
Theft from MV	17	13	5	8
Drug Investigations	4	5	2	2
Disturbing the Peace	16	16	15	19
Noise Bylaws	1	16	13	11
MVA – Fatal	0	0	1	0
MVA – Injury	12	6	4	8
MVA – Over/Under 10000	39	44	14	25
Traffic VT Issued	145	149	133	177
Traffic Warnings Issued	252	169	185	150
Immediate Roadside Prohibitions	27	34	21	15
24 Hour Driving Suspension - Drugs	0	2	0	0
Liquor VTs Issued	5	6	4	3
Sudden Death	3	8	5	5
Missing Persons	4	2	3	3
Fraud	18	25	13	22
False Alarm	24	20	14	19
Mental Health	19	22	16	25
Dropped 911	21	13	7	21

Q2 2025 Update

Occupational Health and Safety

Q2 Safety By The Numbers

	Q2 2025	2024	2023
<i>Hazard Assessments</i>	328	681	370
<i>Safety Meetings</i>	67	177	180
<i>Inspections</i>	107	169	238*
<i>Near Misses & Hazards</i>	9	11	23
<i>Actions Complete</i>	24	171	96
<i>Actions Outstanding</i>	34	2	0
<i>Lost Time Injuries</i>	1	2	1
<i>Medical Aid Injuries</i>	2	3	4
<i>First Aid Injuries</i>	2	7	8
<i>Workplace Violence</i>	4	2	4
<i>WorkSafe BC Inspections**</i>	1	6	2

Health & Safety Training



Training completed in Q2

- Respectful Conduct in the Workplace
- Safety Leadership by Fiore Group
- BC Hydro - Electrical Safety Awareness
- Load Securement
- Office Ergonomics
- Wildfire Hazard Awareness
- Prevention of Workplace Violence

Upcoming Training

- Traffic Control Persons Certification
- Confined Space
- Lock Out Tag Out (LOTO)

2025 Focus



- Near Miss and Hazard Reporting
- COR Action Plan - Maintenance Audit in November
- Workplace Violence Prevention